

# Scaled-Agile

## Exam Questions SSM

SSM (6.0) - SAFe® Scrum Master



### NEW QUESTION 1

What can a Scrum Master/Team Coach recommend to a team that is showing signs of burnout, not addressing increasing technical debt, and acting out of urgency rather than considering innovation?

- A. A constructive IP Iteration at the end of each PI
- B. A collective Iteration Review and demo each Iteration
- C. A communicative retrospective at the end of each Iteration
- D. A careful plan at the beginning of each Iteration

**Answer:** A

#### Explanation:

A constructive IP Iteration is one of the recommended practices for Scrum Masters/Team Coaches to help teams avoid burnout, address technical debt, and foster innovation. An IP Iteration is a unique, dedicated iteration that occurs every PI and provides an estimating buffer for meeting PI Objectives and dedicated time for innovation, continuing education, PI Planning, and Inspect and Adapt events. During the IP Iteration, teams can work on activities such as hackathons, research and design, spikes, refactoring, automation, training, and other improvement initiatives that are difficult to fit into a continuous, incremental value delivery pattern. An IP Iteration also allows teams to prepare for and participate in the PI Planning and Inspect and Adapt events, which are essential for alignment, collaboration, and learning across the ART. A constructive IP Iteration can improve the predictability and flow of value delivery, increase employee engagement and satisfaction, enhance the agility and resilience of the teams, and create a competitive advantage for the enterprise. (Must be taken from SAFe 6 Scrum Master resources)

References:

- ? Innovation and Planning Iteration - Scaled Agile Framework
- ? The CALMR Approach to DevOps [Complete Guide] - KnowledgeHut
- ? SAFe Scrum Master Course Outline

### NEW QUESTION 2

A. They ensure the team has additional development options

- A. They generate additional ways to measure team progress
- B. They create an opportunity for teams to take on harder work
- C. They maintain the predictability of achieving the objectives

**Answer:** D

#### Explanation:

One way uncommitted objectives help Agile Teams make a plan for the PI is that they maintain the predictability of achieving the objectives. Uncommitted objectives are PI objectives that are not included in the team's commitment or counted against teams in the ART predictability measure. They are used to identify work that can be variable within the scope of a PI, such as stretch goals, spikes, innovation, or exploration<sup>1</sup> Uncommitted objectives help improve the predictability of delivering business value since they allow the team to adjust their scope based on the actual progress and feedback during the PI. They also provide the team with some flexibility and capacity to respond to changing needs and expectations, as well as to pursue learning and improvement opportunities<sup>12</sup> (Must be taken from SAFe 6 Scrum Master resources)

References:

- ? PI Objectives - Scaled Agile Framework
- ? PI Planning - Scaled Agile Framework

### NEW QUESTION 3

What is one way a servant leader can support team members in decision-making?

- A. Give each team member the opportunity to contribute
- B. Perform regular retrospectives on behalf of the team
- C. Identify solutions to problems the team surfaces
- D. Support teams in affinity mapping their concerns

**Answer:** A

#### Explanation:

According to the SAFe 6 Scrum Master documentation, one of the ways a servant leader can support team members in decision-making is by giving each team member the opportunity to contribute. This means that the servant leader encourages and facilitates the participation of all team members in the decision-making process, ensuring that everyone's voice is heard and valued. By giving each team member the opportunity to contribute, the servant leader fosters a culture of collaboration, empowerment, and trust, as well as increases the quality and buy-in of the decisions. (Must be taken from SAFe 6 Scrum Master resources)

References:

- ? Scrum Master/Team Coach
- ? The Power of Shared Decision-Making through Servant-Leadership
- ? The Scrum Master as a Servant-Leader

### NEW QUESTION 4

What is one purpose of Iteration Goals?

- A. To identify what to present in System Demo
- B. To communicate which Stories will be completed during the Iteration
- C. To align team members to common objectives
- D. To get feedback from the organization

**Answer:** C

#### Explanation:

One purpose of iteration goals is to align team members to a common purpose and vision. Iteration goals are a high-level summary of the business and technical goals that an Agile Team agrees to accomplish in an iteration. They help the team and the product owner to reach agreement on the business value they intend to deliver, align their work to their team PI objectives, and ground everyone on their shared purpose. Iteration goals also provide transparency and management

information, as well as support the coordination and dependency management of the Agile Release Train (ART).

References:

? Iteration Goals - Scaled Agile Framework

? Exam Study Guide: SSM (6.0) - SAFe® Scrum Master

#### NEW QUESTION 5

What is one way a Scrum Master/Team Coach can support productive team Backlog Refinement sessions?

- A. Ensure subject matter experts are invited
- B. Create a reusable agenda for the team ahead of time
- C. Generate ideas for Stories with the team before refinement
- D. Assure teammates that they will be heard

**Answer:** A

#### Explanation:

One way a Scrum Master/Team Coach can support productive team Backlog Refinement sessions is to ensure subject matter experts are invited. Subject matter experts (SMEs) are people who have specialized knowledge or skills related to the domain or technical aspects of the product or solution. They can provide valuable input and feedback to the team during Backlog Refinement, such as clarifying requirements, validating assumptions, identifying dependencies, and suggesting solutions. SMEs can also help the team to split, estimate, and prioritize the backlog items more effectively and accurately. By inviting SMEs to the Backlog Refinement sessions, the Scrum Master/Team Coach can facilitate better collaboration, communication, and alignment among the team and the stakeholders. (Must be taken from SAFe 6 Scrum Master resources)

References:

? Team Backlog - Scaled Agile Framework

? Exam Study Guide: SSM (6.0) - SAFe® Scrum Master - scaledagile.com

? What is backlog refinement? | Miro

#### NEW QUESTION 6

What is one practice Scrum Masters/Team Coaches can use to run successful meetings?

- A. Leave meetings with clear action items
- B. Maintain vague agendas to allow for any urgent issues
- C. Allow individuals to override timeboxes to ensure full discussions
- D. Schedule meetings around the Product Owner to ensure they are able to make final decisions

**Answer:** A

#### Explanation:

One of the best practices Scrum Masters/Team Coaches can use to run successful meetings is to leave meetings with clear action items. Action items are specific tasks that need to be done by a certain person or group by a certain deadline. They help the team to follow up on the outcomes of the meeting, track progress, and ensure accountability. Action items should be SMART: Specific, Measurable, Achievable, Relevant, and Time-bound. Scrum Masters/Team Coaches should document and communicate the action items to the team and stakeholders, and review them in the next meeting. (Must be taken from SAFe 6 Scrum Master resources)

References:

? Scrum Master/Team Coach

? How To Run Effective Scrum Meetings - Xebia

? Four agile ceremonies, demystified | Atlassian

#### NEW QUESTION 7

What is one element of the CALMR approach to DevOps?

- A. Maximize work in process
- B. Relentlessly reduce risk
- C. Lean flow accelerates delivery
- D. Activate the knowledge worker

**Answer:** C

#### Explanation:

Lean flow is one of the elements of the CALMR approach to DevOps in SAFe. It means applying lean principles and practices to optimize the flow of value from idea to production. Lean flow accelerates delivery by eliminating waste, reducing batch sizes, implementing pull systems, limiting work in process, managing queues, reducing handoffs, and applying cadence and synchronization. Lean flow enables faster feedback, shorter lead times, higher quality, and lower costs. (Must be taken from SAFe 6 Scrum Master resources)

References:

? CALMR - Scaled Agile Framework

? The CALMR Approach to DevOps [Complete Guide] - KnowledgeHut

? SAFe Scrum Master Course Outline

#### NEW QUESTION 8

Three members of Team C created a new workflow to speed up the testing process. They spent an entire Iteration designing the process but discovered, just before implementation, that the system could not support the workflow. The rest of the team was excited to hear what was learned from the failed experiment. Which of the following characteristics of a high-performing Agile Team is Team C demonstrating?

- A. Accountability to each other and the organization for reliably completing quality work
- B. Mutual trust that allows for both healthy conflict and reliance on others
- C. A safe environment for taking risks without fear of embarrassment or criticism
- D. Enjoying the work and working together

**Answer:** C

**Explanation:**

A safe environment for taking risks without fear of embarrassment or criticism is one of the characteristics of a high-performing Agile Team. A high-performing Agile Team is a cross-functional group of people that have everything, and everyone, necessary to produce a working, tested increment of product<sup>1</sup> They are empowered, collaborative, aligned, and committed to delivering value to the customers and the organization<sup>2</sup> One of the factors that enable a high-performing Agile Team is a safe environment where team members can experiment, learn, and grow without fear of failure, blame, or judgment<sup>3</sup> A safe environment fosters a culture of innovation, creativity, and continuous improvement, as well as a sense of psychological safety, trust, and belonging among team members<sup>4</sup> Team C is demonstrating this characteristic by creating a new workflow to speed up the testing process, even though it did not work out as expected. The rest of the team was excited to hear what was learned from the failed experiment, rather than being disappointed or critical. This shows that the team values learning over perfection, and supports each other in taking risks and trying new things. (Must be taken from SAFe 6 Scrum Master resources) References:

- ? Agile Teams - Scaled Agile Framework
- ? High-Performing Teams - Scaled Agile Framework
- ? How to Create a Safe Environment for Agile Teams | AgileConnection
- ? Psychological Safety - Scaled Agile Framework

**NEW QUESTION 9**

What is one Scrum value that can help Agile Teams create transparency?

- A. Persistence
- B. Respect
- C. Communication
- D. Empathy

**Answer: B**

**Explanation:**

Respect is one of the five Scrum values that can help Agile Teams create transparency. Respect means that team members value each other's opinions, skills, and contributions, and treat each other with dignity and professionalism. Respect also means that team members are honest and open with each other, and share information and feedback without hiding or withholding anything. By respecting each other, Agile Teams can foster a culture of trust and collaboration, where everyone feels comfortable to express their ideas, concerns, and issues, and work together to solve them. Transparency is essential for Agile Teams to inspect and adapt their work, and to align their actions with the vision and goals of the organization.

References:

- ? Scrum Values Poster | Scrum.org
- ? Core Values - Scaled Agile Framework
- ? Exam Study Guide: SSM (6.0) - SAFe® Scrum Master

**NEW QUESTION 10**

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