



Microsoft

Exam Questions PL-900

Microsoft Power Platform Fundamentals

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NEW QUESTION 1

- (Exam Topic 1)

A company plans to implement Power Platform apps. The company does not plan to use any development tools or plug-ins.

Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can synchronize account names with a third-party proprietary database.	<input type="radio"/>	<input type="radio"/>
You can create invoices from orders and then send the invoices to the customer.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

The Power Platform uses PowerApps, Power BI, and Power Automate (previously named Flow) to customize, extend, and build all the apps you need for your business and unlock the potential of Office 365 and Dynamics 365.

Reference:

<https://docs.microsoft.com/en-us/learn/powerplatform/>

NEW QUESTION 2

- (Exam Topic 1)

A company uses Power Platform.

You must ensure that users cannot share customer data with other users. You must also ensure that uses cannot connect to data sources unless you grant the user explicit permissions to access a data source.

You need to recommend solutions to meet the company’s security requirements.

Which two types of policies should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Office cloud policies
- B. Group Policy Objects
- C. environment-level policies
- D. tenant-level policies
- E. preset security policies

Answer: CD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention> <https://docs.microsoft.com/en-us/power-platform/admin/create-dlp-policy>

NEW QUESTION 3

- (Exam Topic 1)

A company uses Power Apps.

You need to perform administrative tasks for the company.

Which admin centers should you use? To answer, drag the appropriate admin centers to the correct requirements. Each admin center may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Admin centers	Answer Area	
	Requirement	Admin center
Azure Active Directory	Create user accounts for Power Apps.	<div>Admin center</div>
Dynamics 365 Admin center		
Power Apps Admin center	Assign the Environment Maker role to a user.	<div>Admin center</div>
Power BI Admin portal		

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Azure Active Directory

Create the company users in the Azure Active Directory. Box 2: Power Apps admin center

In the Power Apps Admin center, manage environments that you've created and those for which you have been added to the Environment Admin or System Administrator role. From the admin center, you can perform these administrative actions:

Create environments. Rename environments.

Add or remove a user or group from either the Environment Admin or Environment Maker role. Etc.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/environments-administration> <https://docs.microsoft.com/en-us/dynamics365/marketing/dynamics-365-admin-center> <https://powerapps.microsoft.com/sv-se/blog/introducing-admin-center-for-powerapps/>

NEW QUESTION 4

- (Exam Topic 2)

A company plans to use AI Builder to help improve business performance. You need to determine which AI Models are available for use.

Which three types of models can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. linear regression
B. binary classification
C. object detection
D. anomaly detection
E. text classification

Answer: BCE

Explanation:

Reference:

<https://carlidesouza.com/using-the-ai-builder-in-the-microsoft-power-platform-for-binary-classification/>

NEW QUESTION 5

- (Exam Topic 2)

A bank uses Power Platform apps and flows to support business processes.

The company would like to use historical client data to predict whether a client's loan application is likely to be approved or rejected.

You need to use AI Builder to implement the solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions		Answer area
Publish the model.		
Export data into AI Builder.		
Train the model.	➡	⬆
Import data into Common Data Service.	⬅	⬇
Use the model in PowerApps or Microsoft Flow.		

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Step 1: Import data into Common Data Service.

AI Builder requires the use of Common Data Service, which is the data platform for PowerApps and allows you to store and manage business data. Common Data Service is the platform on which Dynamics 365 apps are built so if you're a Dynamics 365 customer, your data is already in Common Data Service.

Step 2: Train the model Step 3: Publish the model

The last step is to publish your model.

Step 4: Use the model in PowerApps or Microsoft Flow. Reference:

<https://docs.microsoft.com/en-us/ai-builder/build-model>

NEW QUESTION 6

- (Exam Topic 2)

What is a benefit of deploying Microsoft 365 and Dynamics 365 apps in the same tenant?

- A. Use Common Data Services to connect to application data.
B. You only need to set up groups in Microsoft 365 for permissions to all data.
C. Users can access both Microsoft 365 and Dynamics 365 by using Single Sign-on (SSO).

Answer: A

NEW QUESTION 7

- (Exam Topic 2)

A company plans to implement solutions that use Common Data Service as a data storage.

You need to recommend features to meet the company's needs.

Which features should you recommend? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features	Requirement	Feature
business rules		
business process flows	Validate data across multiple fields and entities regardless of the app used to create data.	Feature
Common Data Model	Create visual guides to ensure that users enter data and perform tasks in a consistent manner.	Feature
	Accelerate development by using a standard set of entities for the most common scenarios.	Feature

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: business rules

You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.

Box 2: business process flows

Flows Power Automate includes several types of processes, each designed for a different purpose:

- > Automated flows. Create a flow that performs one or more tasks automatically after it's triggered by an event.
- > Button flows. Perform repetitive tasks simply by tapping a button on your mobile device.
- > Scheduled flows. Create a flow that performs one or more tasks on a schedule such as once a day, on a specific date, or after a certain time.
- > Business process flows. Ensure that people enter data consistently and follow the same steps every time they work in an app by creating a business process flow.
- > Workflows and actions. Dynamics 365 customizers may be familiar with the classic Common Data Service processes, which are workflows and actions.

Box 3: Common Data Model

Model-driven app design is a component-focused approach to app development. Model-driven app design doesn't require code and the apps you make can be simple or very complex. Unlike canvas app development where the designer has complete control over app layout, with model-driven apps much of the layout is determined for you and largely designated by the components you add to the app.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/guide-staff-through-common-tasks-proce>

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-overview>

NEW QUESTION 8

- (Exam Topic 3)

A company needs to create a series of mobile applications to empower their field engineers to accomplish several tasks with varying degrees of complexity.

Match each option to its answer.

Instructions: To answer, drag the appropriate app type from the column on the left to its definition on the right. Each app type may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

App types	Definition	App type
model-driven		
dashboard	Quickly create apps for very complex business processes with very little or no code.	App type
dataset	Create simple apps with a highly customizable user interface layouts.	App type
canvas		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: canvas

Both model-driven and canvas apps allow you to easily build business apps. They both share access to the Common Data Service providing standard and custom entities. Canvas apps start with your user experience, crafting a highly tailored interface with the power of a blank canvas and connecting it to 200 data sources. Canvas apps can be built for web, mobile, and tablet applications. Model-driven apps start with your data model – building up from the shape of your core business data and processes in the Common Data Service to model forms, views, and other components. Model-driven apps automatically generate great UI that is responsive across devices.

Box 2: model-driven Reference:

<https://powerapps.microsoft.com/sv-se/blog/introducing-model-driven-apps/>

NEW QUESTION 9

- (Exam Topic 3)

A company manages a chain of retail stores. The company stores a list of retail store names and numbers in one Power BI table. The company stores sales transaction data including a transaction ID in another table.

The transaction ID includes the store number.

You need to show the store name for all retail transactions in all Power BI reports.

Which tool should you use?

- A. Query Editor
- B. Power BI Service
- C. Microsoft Excel
- D. Data Connector

Answer: A

Explanation:

Power BI Desktop comes with Query Editor, where you can connect to one or many data sources, shape and transform the data to meet your needs, then load that model into Power BI Desktop.

Reference:

<https://docs.microsoft.com/en-us/power-bi/desktop-query-overview>

NEW QUESTION 10

- (Exam Topic 3)

You have a Power BI report.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can export data from a visualization in a Power BI report.	<input type="radio"/>	<input type="radio"/>
You can show the data behind a visual report on your screen without exporting the data.	<input type="radio"/>	<input type="radio"/>
You must export data to view supporting data for a KPI.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

If you'd like to see the data that Power BI uses to create a visualization, you can display that data in Power BI. You can also export that data to Excel as an .xlsx or .csv file. The option to export the data requires a Pro or Premium license and edit permissions to the dataset and report.

Note: Export data from a Power BI dashboard

- > Select the ellipsis in the upper-right corner of the visualization.
- > Choose the Export data icon.
- > Power BI exports the data to a .csv file. If you've filtered the visualization, then the app will filter the downloaded data.
- > Your browser will prompt you to save the file. Once saved, open the .csv file in Excel.

Box 2: No

Underlying data: Select this option if you want to see the data in the visual and additional data from the model (see chart below for details). If your visualization has an aggregate, selecting Underlying data removes the aggregate. When you select Export, Power BI exports the data to an .xlsx file and your browser prompts you to save the file. Once saved, open the file in Excel.

Box 3: Yes

A KPI dataset needs to contain goal values for a KPI. If your dataset doesn't contain goal values, you can create them by adding an Excel sheet with goals to your data model or PBIX file.

Note: A Key Performance Indicator (KPI) is a visual cue that communicates the amount of progress made toward a measurable goal.

Reference:

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-export-data> <https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-kpi>

NEW QUESTION 10

- (Exam Topic 4)

You are creating a model-driven app to track requests for quotes. The app must use the following navigation structure:

- Sales
- >

Sales Log
- >

Request for Quotes
- >

Projects
- >

Settings
- >

Customers
- >

Product Lines
- >

Sales Territories
- Administration
- >

User Admin
- >

Users
- >

Roles

You need to create the app navigation.

Which sitemap component types should you use? To answer, drag the appropriate component types to the correct navigation elements. Each component type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Component types

Area

Group

Subarea

Answer Area

Navigation element	Component type
Administration	<div>Component type</div>
Sales log	<div>Component type</div>
Customers	<div>Component type</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/customize-dev/chan>

NEW QUESTION 15

- (Exam Topic 4)

A user is trying to understand the differences between the various ways apps can be built by using Power Apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can embed canvas apps in model-driven apps.	<div></div>	<div></div>
A Power Apps portal can use only one data source.	<div></div>	<div></div>
You must use Power BI to create reports in model-driven apps.	<div></div>	<div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

You can create a canvas app and then embed that within a model driven app.

Box 2: No

With the capability to build a portal in PowerApps, you can create a website for external and internal users enabling them to interact with data stored in Common Data Service.

Note: Common Data Service lets you securely store and manage data that's used by business applications. Data within Common Data Service is stored within a set of entities. An entity is a set of records used to store data, similar to how a table stores data within a database. Common Data Service includes a base set of standard entities that cover typical scenarios, but you can also create custom entities specific to your organization and populate them with data using Power Query. App makers can then use PowerApps to build rich applications using this data.

Box 3: Yes

To get started building a report you'll need the latest version of Power BI Desktop and a PowerApps environment with the latest version of the Common Data Service.
Reference:
<https://carldesouza.com/how-to-embed-a-canvas-app-in-a-model-driven-app-in-powerapps/> <https://docs.microsoft.com/en-us/powerapps/maker/portals/create-portal> <https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro>

NEW QUESTION 18

- (Exam Topic 4)

You create a Power App portal.

When a user signs into the portal the following error displays: user not found You confirm that the user's sign in information is correct.

You need to determine the cause of the error. What should you do?

- A. Disable custom error messages.
- B. Create a custom error message.
- C. Enable diagnostic tools in Lifecycle Services.
- D. Enable Maintenance mode.

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/monitoring-diagnostics> <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/user-logins>

NEW QUESTION 19

- (Exam Topic 4)

A company plans to create a canvas app that connects to three databases with different proprietary database formats. What is the minimum number of connectors required?

- A. 1
- B. 2
- C. 3

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/working-with-data-sources>

NEW QUESTION 21

- (Exam Topic 4)

You create a canvas app that allows contractors to submit time they work against a project.

Contractors must be able to use the canvas app to enter time. Contractors must not be able to perform any other actions in the app.

You need to configure permissions for the contractors. Which type of permissions should you use?

- A. application-level
- B. task-level
- C. record-level
- D. field-level

Answer: D

Explanation:

Field-level security feature to allow more granular control of security at the field level. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges> <https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds>

NEW QUESTION 26

- (Exam Topic 4)

You create a canvas app by using the Generate from data feature. The app connects to a Microsoft SharePoint list.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
A screen is generated that contains a browsable list of SharePoint list items.	<input type="radio"/>	<input type="radio"/>
A screen is generated that allows users to update SharePoint list items.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/app-from-sharepoint>

NEW QUESTION 28

- (Exam Topic 4)
You create a Power Apps canvas app.
You need to ensure that your coworkers can run the app. What should you do?

- A. Share the app.
- B. Send the URL for the app to coworkers.
- C. Add a license for the app.
- D. Create a Flow for the app.

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/share-app>

NEW QUESTION 31

- (Exam Topic 4)
A company plans to create canvas apps.
What is the minimum number of connectors required? To answer, drag the appropriate number of connectors to the correct drop scenarios. Each number of connectors may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Number of connectors	Answer Area	
	Scenario	Number of connectors
0		
1	Synchronize data with three data sources that use different proprietary database formats.	
2	Create three Power Apps apps that each display data from a Microsoft SharePoint list.	
3	Create three Flows that each copy data to Microsoft Azure Data Lake on different schedules.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list> <https://docs.microsoft.com/en-us/connectors/connectors>

NEW QUESTION 33

- (Exam Topic 4)
A company is building a Power Apps portal.
You need to select out-of-the-box portal types to meet the company's requirements.
Which portal types should you use? To answer, drag the appropriate portal types to the correct requirements. Each portal type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Portal types	Answer Area	
	Requirement	Portal type
partner portal	Collaboratively onboard new suppliers and distributors.	
community portal		Portal type
portal from blank	Publish a blog post announcing new suppliers.	
customer self-service portal		Portal type

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Partner portal

A partner portal allows every organization with resellers, distributors, suppliers, or partners to have real-time access to every stage of shared activities.

Box 2: Community portal

A community portal leverages peer-to-peer interactions between customers and experts to organically grow the catalog of available knowledge from knowledge base articles, forums, and blogs as well as providing feedback through comments and ratings.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates>

NEW QUESTION 36

- (Exam Topic 5)

For which scenarios can you use Power Automate?

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
Notify team members when a response is recorded in a form in Microsoft Forms.	<input type="radio"/>	<input type="radio"/>
When email is received, save email attachments to OneDrive for Business.	<input type="radio"/>	<input type="radio"/>
Receive notifications when negative comments about the company are posted on Twitter.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Reference:

<https://flow.microsoft.com/en-us/galleries/public/templates/b923bbd04bda11e78896d10a96d3fac3/notify-the-tea> <https://flow.microsoft.com/en-us/galleries/public/templates/65ceb79430ef4956a0855fbe09249cdf/save-office-36> <https://flow.microsoft.com/en-us/blog/get-notified-of-negative-posts/>

NEW QUESTION 41

- (Exam Topic 5)

A company plans to use Power Apps to connect to a series of custom services. There are no connectors available for the custom services.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
Custom connectors for customer-specific services do not require review and certification by Microsoft.	<input type="radio"/>	<input type="radio"/>
You can build a custom connector once and reuse the connector for Power Apps and Microsoft Flow.	<input type="radio"/>	<input type="radio"/>
You can make custom connectors publicly available for all Power Platform users without having Microsoft certify the connector.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Yes
Only if you would like to share your connector with all users of Logic Apps, Microsoft Flow, and PowerApps, you can submit your connector for Microsoft certification. Microsoft will review your connector.

Box 2: Yes
Connectors created in Microsoft Flow are available in PowerApps. Likewise, connectors created in PowerApps are available in Microsoft Flow.

Box 3: No
If you would like to share your connector with all users of Logic Apps, Microsoft Flow, and PowerApps, you can submit your connector for Microsoft certification. Microsoft will review your connector.

Reference:
<https://docs.microsoft.com/en-us/connectors/custom-connectors/>

NEW QUESTION 42

- (Exam Topic 5)
A company provides on-site architectural consulting services to residential and business customers. The company wants to implement a simple alert system where a consultant can press a button on their mobile device to send the user's location to the company as a text notification.
You need to build a button flow that sends the notification.
In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Add a new step to the flow.	
Add a trigger.	
Select a connector and action to send text notifications.	
Set the actions properties.	
Save the flow.	

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-automate/button-flow-with-user-input-tokens#main>

NEW QUESTION 44

- (Exam Topic 5)
You plan to send an email notification to a user when a new file is placed in a specific folder in OneDrive for Business.
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can create a flow without writing a single line of code and deploy the flow to a production environment.	<input type="radio"/>	<input type="radio"/>
You cannot add additional actions to the built-in Power Automate templates.	<input type="radio"/>	<input type="radio"/>
You can view the code that implements workflow actions and triggers without installing additional software.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/getting-started> <https://docs.microsoft.com/en-us/power-automate/multi-step-logic-flow>

NEW QUESTION 46

- (Exam Topic 5)

A company uses Microsoft 365, SharePoint Online, and Dynamics 365 Sales.

You need to recommend tools to build a solution that meets the following requirements: Synchronize data from an external Microsoft SQL Server instance.

Send out of the box report automatically to specific company executives.

Ensure that opportunities over a specified amount are approved by a sales manager.

Which two tools or components should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Excel
B. Microsoft Word
C. Power Automate
D. Common Data Service
E. Microsoft Flow

Answer: DE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/data-integrator> <https://www.powerobjects.com/blog/2019/04/05/flow-approval-process/>

NEW QUESTION 50

- (Exam Topic 5)

You plan to use Power Automate to perform data-management tasks when users interact with sales opportunities in Dynamics 365.

You need to identify the three types of events that can generate a trigger for the tasks.

Which three types of events should you identify? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. when a record is displayed in a view
B. when a record is deleted
C. when a record is created
D. when a record is updated
E. when a record is read

Answer: BCD

Explanation:

Triggers like When a record is created, When a record is updated, and When a record is deleted initiate your flow within a few minutes of the event occurring. In rare cases, your flow can take up to 2 hours to trigger.

Reference:

<https://docs.microsoft.com/en-us/power-automate/connection-dynamics365>

NEW QUESTION 55

- (Exam Topic 6)

You create a Power Virtual Agents chatbot for a company.

The management wants to learn about the effectiveness of the chatbot.

You need to identify the percentage of customers who stop responding to prompts from the chatbot. Which report should you view?

- A. Customer satisfaction
B. Engagement over time
C. Escalation rate drivers
D. Session outcomes overtime

Answer: B

Explanation:
Reference:
<https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-csat-teams>

NEW QUESTION 56

- (Exam Topic 6)
You are creating a Power Virtual Agents chatbot to help users search for available meeting rooms within a building. The chatbot must meet the following requirements:

- Allow users to initiate the chatbot by typing the phrase Help me Meeting Guru.
- Provide meeting room capacity options of 1-4 people and 5-10 people.
- End the chatbot session if the user attempts to schedule a meeting room for more than 10 people. You need to identify the actions to use.

Which actions should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Allow users to initiate the chatbot by typing the phrase Help me Meeting Guru .	<div><div></div><div>Call a fallback topic. Call an action. Create a question node. Create a trigger phrase.</div></div>
Provide meeting room capacity options of 1-4 people and 5-10 people.	<div><div></div><div>Call an action. Call a fallback topic. Create a condition. Create a question node.</div></div>
End the chatbot session when the user attempts to schedule meeting room for more than 10 people.	<div><div></div><div>Add a condition. Call an action. Configure a fallback topic. Create a trigger phrase.</div></div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated
Reference:
<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics>

NEW QUESTION 59

- (Exam Topic 6)
You are developing a Power Virtual Agents chatbot for a company. For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statement	Yes	No
You must create a topic to specify how a chatbot responds to a user.	<div><div></div></div>	<div><div></div></div>
You can use prebuilt entities or custom defined entities.	<div><div></div></div>	<div><div></div></div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-fundamentals> <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 64

- (Exam Topic 6)

You are building a Power Virtual Agents chatbot for a company.

You are working with an existing topic and would like to call an action. Which technology is available to perform the action?

- A. Power Virtual Agent Entity
- B. Power Apps
- C. Power Automate
- D. Power BI

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow>

NEW QUESTION 65

- (Exam Topic 7)

You create a Power BI dashboard.

Match each option to its requirement. To answer, drag the appropriate option from the column on the left to the correct requirement on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Options

Share

Embed

Get Data

Pin

Answer Area

Requirement	Option
Ensure that coworkers can see the dashboard.	Option
Display data from Microsoft Excel in the dashboard.	Option
Add a report tile to the dashboard.	Option

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Options

Share

Embed

Get Data

Pin

Answer Area

Requirement	Option
Ensure that coworkers can see the dashboard.	Share
Display data from Microsoft Excel in the dashboard.	Get Data
Add a report tile to the dashboard.	Pin

NEW QUESTION 66

- (Exam Topic 7)

You need to create a mobile application which will allow sales associates to enter customer sales leads. Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Save the app.

Add components to the app.

Publish the app.

Add flows to the app.

Go to the Office 365 admin center.

Create a new Power Apps app.

Answer area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/build-first-model-driven-app>

NEW QUESTION 67

- (Exam Topic 7)

A company is evaluating ways to connect Power Platform apps to external services to perform complex activities. For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

	Statement	Yes	No
<input type="radio"/>	You can create a canvas app that scans and parses documents using Azure Cognitive Services and then adds the appropriate information to Dynamics 365 Sales.	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	You can create a canvas app that uses Azure Cognitive Services to read incident records and identify tickets that need to be escalated based on sentiment score.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Yes Yes

NEW QUESTION 70

- (Exam Topic 7)

A company is implementing Power BI to track sales.

Each of the company's regions has specific quarterly and yearly sales goals. You need to build a Power BI dashboard for various reporting requirements.

Which chart types should you use? To answer, drag the appropriate chart types to the correct requirements.

Each chart type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Chart types	Requirement	Chart type
<input type="text" value="Donut"/>	Show the quarterly sales total to date in relation to the sales goal.	<input type="text"/>
<input type="text" value="KPIs"/>	View the sales trend by month of the sales year to date for all regions.	<input type="text"/>
<input type="text" value="Line chart"/>	View the year-to-date sales as a percentage by region.	<input type="text"/>
<input type="text" value="Matrix"/>		

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: KPIs

A Key Performance Indicator (KPI) is a visual cue that communicates the amount of progress made toward a measurable goal.

Box 2: Line chart

Line charts emphasize the overall shape of an entire series of values, usually over time. Box 3: Donut

Doughnut charts are similar to pie charts. They show the relationship of parts to a whole. The only difference is that the center is blank and allows space for a label or icon.

Reference:

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-types-for-reports-and-q-and-a>

NEW QUESTION 75

- (Exam Topic 7)

You need to implement Microsoft Business Applications along with the Microsoft Power Platform.

Which three Microsoft products are pan of the Power Platform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power Apps
- B. Azure Active Directory
- C. Power Automate
- D. Azure Machine learning
- E. Power BI

Answer: ACE

NEW QUESTION 80

- (Exam Topic 7)

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Sharing a model-driven app with a user is the only security required for users to access the app.	<input type="radio"/>	<input type="radio"/>
You can change the order of the columns in a view once you have created and published a view.	<input type="radio"/>	<input type="radio"/>
System views must be shared for everyone to view them.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Yes, No, No

NEW QUESTION 81

- (Exam Topic 7)

You plan to use Power Automate to monitor what people are saying about your company's products. You store the feedback for research and development purposes.

You need to recommend Power Automate components to use for the solution.

To answer drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point

Components	Requirement	Component
<div>action</div>	Retrieve the top five posts from your company's Facebook page.	Component
<div>expression</div>	Enter the resulting posts into the product database.	Component
<div>service</div>	Combine author and link fields into a single field.	Component
<div>trigger</div>	Run a flow every hour.	Component

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Components	Requirement	Component
<div>action</div>	Retrieve the top five posts from your company's Facebook page.	action
<div>expression</div>	Enter the resulting posts into the product database.	action
<div>service</div>	Combine author and link fields into a single field.	expression
<div>trigger</div>	Run a flow every hour.	trigger

NEW QUESTION 82

- (Exam Topic 7)

You are creating Power BI visualizations.

You need to display the visuals where a user can perform each function.

Which solution should you use? To answer, select the appropriate option in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Solution
Make decisions by analyzing high-level KPIs.	<div><div></div><div>Power BI service</div><div>Power BI Desktop</div><div>Power BI dashboards</div></div>
Drill down into the details of a visual.	<div><div></div><div>Power BI reports</div><div>Power BI Desktop</div><div>Power BI dashboards</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text, letter Description automatically generated

NEW QUESTION 83

- (Exam Topic 7)

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

	Yes	No
Managed solutions can be used to group multiple Power Platform components together during solution development.	<div><div></div></div>	<div><div></div></div>
Managed solutions must be used to distribute a Power Platform application on AppSource.	<div><div></div></div>	<div><div></div></div>
Managed solutions always protect Power Platform components from editing when components are exported to another environment.	<div><div></div></div>	<div><div></div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

Managed solutions are used to deploy to any environment that isn't a development environment for that solution.

Box 2: No

Unmanaged solutions can be exported either as unmanaged or managed.

Box 3: Yes

You can't edit components directly within a managed solution. To edit managed components, first add them to an unmanaged solution.

Reference:

<https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm>

NEW QUESTION 86

- (Exam Topic 7)

You are a sales manager for a large retail organization.

You are creating a Power Apps app that will display customer product purchase information from your old point-of-sale (POS) system and need to link those sales to the customer accounts and product sales in Dynamics 365 Commerce.

You need to use the appropriate component. What should you use?

- A. business process flow
- B. business rule
- C. Common Data Service
- D. entity metadata

Answer: C

NEW QUESTION 88

- (Exam Topic 7)

You create a multi-page Power BI report for an organization. You must enable salespeople in the organization to use the report to view data relevant to their sales region only. You need to enable security for the report. What should you use?

- A. Microsoft Trust Center
- B. row-level security
- C. data loss prevention policies
- D. sensitivity labels
- E. Microsoft Azure Active Directory

Answer: B

NEW QUESTION 91

- (Exam Topic 7)

You want to create a Power Apps app that allows you to define a custom Sitemap. What should you do? To answer, select the appropriate options in the answer area.

Navigate to the Power Apps portal and create

a canvas app.

a model-driven app.

a portal app.

an app by using a template.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/powerapps/powerapps-overview>

NEW QUESTION 95

- (Exam Topic 7)

You create a model-driven app. You need to determine which customization can be made to table forms.

Statements	Yes	No
A form can be made visible only to users who have been assigned a specific security role.	<input type="radio"/>	<input type="radio"/>
The label of a column on a form can be different than the column display name.	<input type="radio"/>	<input type="radio"/>
You can edit the system view named Quick Find to change the title and subtitle displayed for records in a look-up column.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

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NEW QUESTION 98

- (Exam Topic 7)

You plan to create a model-driven app for a company that sells plants and garden supplies. The app must meet the following requirements:

- Automatically send email to a customer when a record is modified.
- Ensure that all sales people follow the same steps when processing sales.

You need to create Power Automate flows for the app.

Flow types	Answer Area	
	Requirement	Flow type
Button	Send email to customers.	Flow type
Automatic		Flow type
Scheduled	Ensure that salespeople follow the same steps.	Flow type
Business Process		Flow type

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Flow types	Answer Area	
	Requirement	Flow type
Button	Send email to customers.	Automatic
Automatic		Business Process
Scheduled	Ensure that salespeople follow the same steps.	
Business Process		

NEW QUESTION 101

- (Exam Topic 7)

A company is implementing a customer service solution by using Dynamics 365 Customer Service. The company is extending the solution to meet additional business requirements.

The solution has the following requirements:

- Customers can log on to a secure website and view the progress of customer service tickets.
- Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.
- Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app. You need to use Microsoft Power Platform technologies to implement the solution.

Which technology should you use? To answer, drag the appropriate technologies to the correct requirements. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Technologies	Answer Area	
	Requirement	Technology
Power Apps portals	Customers can log on to a secure website and view the progress of customer service tickets.	
Power Automate	Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.	
Canvas apps	Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.	

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Technologies	Answer Area	
	Requirement	Technology
Power Apps portals	Customers can log on to a secure website and view the progress of customer service tickets.	Power Apps portals
Power Automate	Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.	Power Automate
Canvas apps	Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.	Canvas apps

NEW QUESTION 104

- (Exam Topic 7)

Match each tool to its task. To answer, drag the appropriate tool from the column on the left to its task on the right. Each tool may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Tools	Answer Area	Task	Tool
Power BI		Automate workflows.	
Power Automate		Trigger an action from an event.	
Power Apps		Create a custom mobile data entry screen.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Tools	Answer Area	Task	Tool
Power BI		Automate workflows.	Power Automate
Power Automate		Trigger an action from an event.	Power BI
Power Apps		Create a custom mobile data entry screen.	Power Apps

NEW QUESTION 107

- (Exam Topic 7)

A company plans to build solutions by using Power Platform technologies.

For each of the following statements, select Yes if the statement Is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area	Statement	Yes	No
	Power Virtual Agents chat data is saved unless it is deleted by the customer after a chat session.	<input type="radio"/>	<input type="radio"/>
	Power Automate flows operate with administrative privileges at all times.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

By default, you can download up to seven days of bot conversation transcript sessions from the past 30 days directly from the Power Virtual Agents portal.

Box 2: No

You can set the permissions for a Flow. Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/analytics-sessions> <https://docs.microsoft.com/en-us/connectors/microsoftflowforadmins>

NEW QUESTION 112

- (Exam Topic 7)

A company plans to implement Microsoft Power Platform apps. The company does not plan to use any development tools or plug-ins.

Which actions can you perform?

For each of the following statements, select Yes if the statement Is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area	Statement	Yes	No
	You can synchronize account information from Dynamics 365 Sales with a third-party database.	<input type="radio"/>	<input type="radio"/>
	You can create invoices from orders and then send the invoices to the customer by using a Power Automate flow.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area	Statement	Yes	No
	You can synchronize account information from Dynamics 365 Sales with a third-party database.	<input checked="" type="radio"/>	<input type="radio"/>
	You can create invoices from orders and then send the invoices to the customer by using a Power Automate flow.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 117

- (Exam Topic 7)

Match each tool to its task. To answer, drag the appropriate tool from the column on the left to its task on the right. Each tool may be used once, more than once, or not at all. NOTE: Each correct match is worth one point.

Tools

Power BI

Power Automate

Power Apps

Answer Area

Task

Automate workflows.

Trigger an action from an event.

Create a custom mobile data entry screen.

Tool

Tool

Tool

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/getting-started> <https://docs.microsoft.com/en-us/powerapps/maker/portals/compose-page#add-form>

NEW QUESTION 121

- (Exam Topic 7)

A Power Apps developer has sufficient permissions to create apps, connections, and flows. The developer does not have permissions needed to access company data. You need to grant the developer access to company data for an app. Which predefined security role should you assign to the developer?

- A. Basic User
- B. System Customizer
- C. Environment Maker
- D. Delegate

Answer: B

NEW QUESTION 122

- (Exam Topic 7)

A company uses a model-driven app. You add several columns to a form. Users state the new columns do not appear on the form. You need to fix the issue. What should you do?

- A. Ensure columns are in one section of the form only.
- B. Copy the form and rename it.
- C. Publish the form.
- D. Create a Power Automate flow.
- E. Create a business rule.

Answer: E

NEW QUESTION 126

- (Exam Topic 7)

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
Sharing a model-driven app and sharing a canvas app both send an email with the link to the app to the users.	<input type="radio"/>	<input type="radio"/>
Administrators assign Power Platform security roles and permissions identically for canvas apps, model-driven apps, and shared apps.	<input type="radio"/>	<input type="radio"/>
You must publish both personal and system views before a user may consume them.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Yes, No, No

NEW QUESTION 128

- (Exam Topic 7)

You are a retail director for a large clothing company. Each week you use the corporate YouTube channel to create a video that highlights new initiatives, and goals for retail operations.

You need to design a Power Apps app that streams the videos to internal users.

Which objects should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action	Option
Implement the Power Apps app.	<div><div></div><div>Canvas</div><div>Model-driven</div><div>Portal</div></div>
Use drag and drop to add a video to the app.	<div><div></div><div>View</div><div>Connector</div><div>Control</div></div>
Apply consistent company colors to the app.	<div><div></div><div>Unified Interface</div><div>Control</div><div>Theme</div><div>Template</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://powerapps.microsoft.com/en-us/blog/microsoft-stream-videos-and-channels-in-canvas-apps/> <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-themes-organization-branding> <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-stream-video>

NEW QUESTION 131

- (Exam Topic 7)

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

	Yes	No
You can customize buttons and menu items in canvas apps but cannot reorder the screens.	<div><div></div></div>	<div><div></div></div>
You can add sections to your canvas app forms at any time. Screens can only be added when the canvas app is created.	<div><div></div></div>	<div><div></div></div>
You can edit buttons in a Power Apps app only by using a third-party application.	<div><div></div></div>	<div><div></div></div>

- A. Mastered
- B. Not Mastered

Answer: A

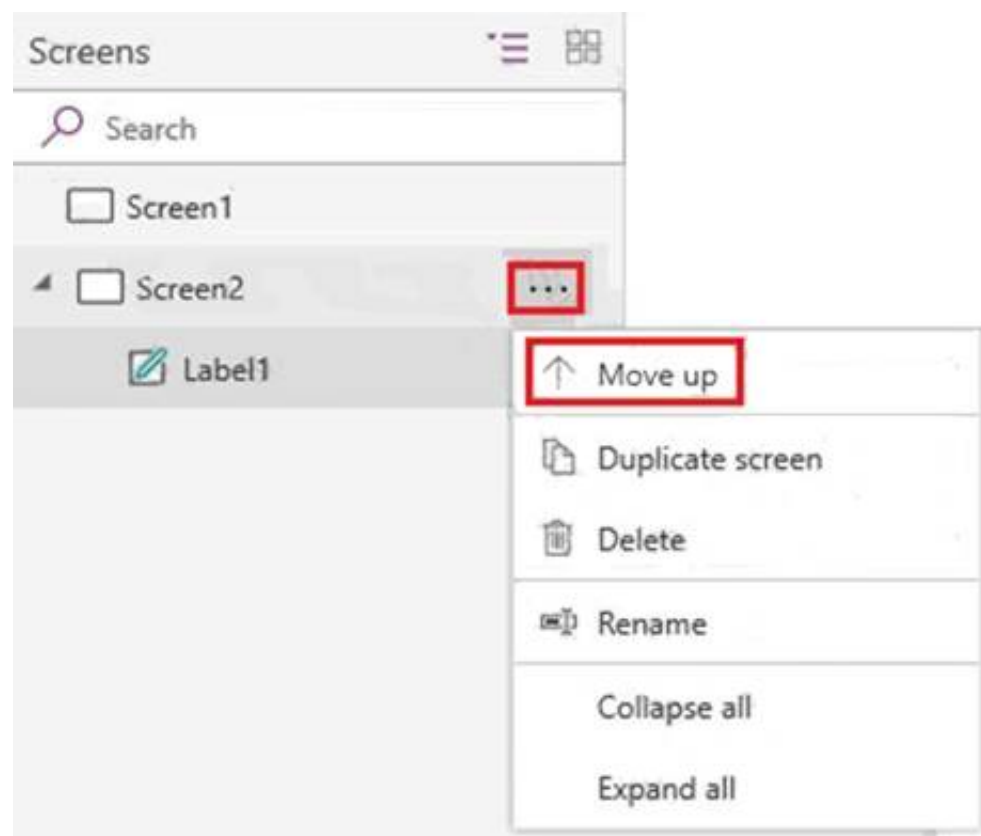
Explanation:

Box 1: No

You can reorder screens.

In the left navigation bar, hover over a screen that you want to move up or down, select the ellipsis button that appears, and then select Move up or Move down.

Graphical user interface, application Description automatically generated



Box 2: No

You can add screens to the app after it has been created.

Box 3: No

For example, you can change a button's shape. By default, Power Apps creates a rectangular Button control with rounded corners. You can make basic modifications to the shape of a Button control by setting its Height, Width, and Radius properties.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables> <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-button>

NEW QUESTION 133

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