



## **Microsoft**

### **Exam Questions PL-900**

Microsoft Power Platform Fundamentals

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**NEW QUESTION 1**

- (Exam Topic 1)

A company plans to use Power Platform to build apps which address specific business challenges. You need to recommend the appropriate types of Power Apps to use.

What should you recommend? To answer, select the appropriate option in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Tool
Field technicians need a mobile app to capture the location and the image of defective products.	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">▼</div> <div style="padding: 2px;">Canvas app</div> <div style="padding: 2px;">Power Apps portal</div> <div style="padding: 2px;">Common Data Service</div> </div>
Sales representatives need to see different views and dashboards in the sales app.	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">▼</div> <div style="padding: 2px;">Canvas app</div> <div style="padding: 2px;">Model-driven app</div> <div style="padding: 2px;">Power Apps portal</div> </div>
External customers need to view the progress of their service cases.	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">▼</div> <div style="padding: 2px;">Model-driven app</div> <div style="padding: 2px;">Power Apps portal</div> <div style="padding: 2px;">Common Data Service</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/getting-started> <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-overview> <https://docs.microsoft.com/en-us/powerapps/maker/portals/overview>

**NEW QUESTION 2**

- (Exam Topic 1)

You are building Power Apps apps that use both Dynamics 365 Sales and Microsoft 365.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
Dynamics 365 Sales and Microsoft 365 must be in the same tenant to allow Single Sign-On (SSO).	<input type="radio"/>	<input type="radio"/>
You must download a product from AppSource to ensure that SSO works with Dynamics 365 Sales and Microsoft 365.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: No

When you offer your application for use by other companies through a purchase or subscription, you make your application available to customers within their own Azure tenants. This is known as creating a multi-tenant application.

Box 2: No Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/manage-apps/isv-ssso-content>

**NEW QUESTION 3**

- (Exam Topic 1)

A large retail company implements Power Apps, Microsoft Flow, and the Common Data Service.

The board of directors is asking whether users are finding value in the technology. The company would like to measure and report usage of the software.

You need to recommend a tool to determine software usage. What should you recommend?

- A. Microsoft Intune
- B. Azure Stream Analytics
- C. Power Platform Analytics
- D. Dynamics 365 Product Insights

**Answer:** C

**Explanation:**

The Power Platform Analytics Usage report is the default reports seen by the logged in environment admin. It provides total app launches and daily active users across all apps in the environment. Admins can filter the view with attributes like device platform, player version, country, state, and city.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/analytics-powerapps>

**NEW QUESTION 4**

- (Exam Topic 1)

A company uses Dynamics 365 Sales. The company uses a browser-based app named Sales Hub. You need ensure that users can access data from mobile devices.

Which app should users install?

- A. Dynamics 365 Remote Assist
- B. Dynamics 365 Finance
- C. Dynamics 365 Business Central
- D. Dynamics 365 for Phones

**Answer: D**

**Explanation:**

Use the Dynamics 365 for phones and Dynamics 365 for tablets apps for your sales, customer service, field service, and other tasks when you're on the go. With one download from your app store, you'll automatically have access to all the apps you need for your role. You will see apps with the new Unified Interface on your mobile device.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/mobile-app/dynamics-365-phones-tablets-users-guide>

**NEW QUESTION 5**

- (Exam Topic 1)

This question requires that you evaluate the BOLD text to determine if it is correct.

You have a Power Apps app. You create a new version of the app and then publish the new version. A customer goes through the process of restoring the previous version of the app. In the Version tab for the app, you will see two versions of the app.

Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

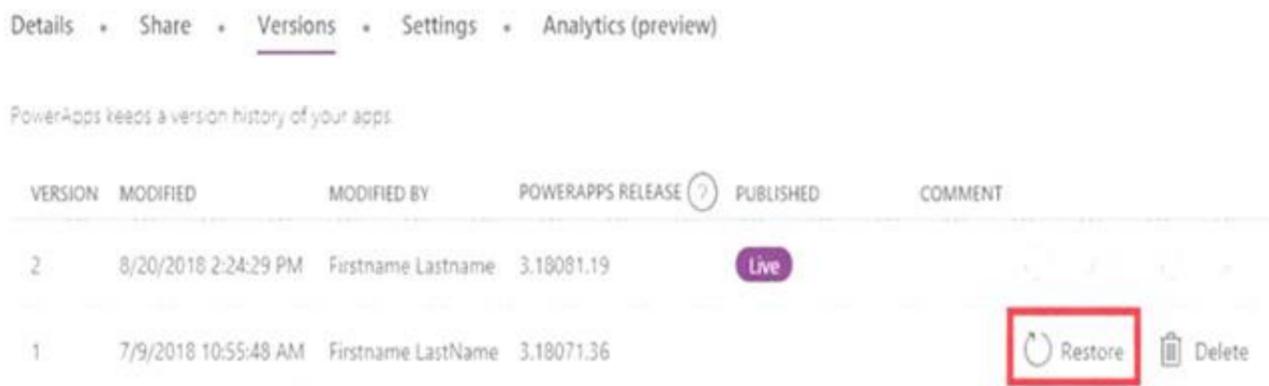
- A. No change is needed.
- B. one
- C. three
- D. four

**Answer: C**

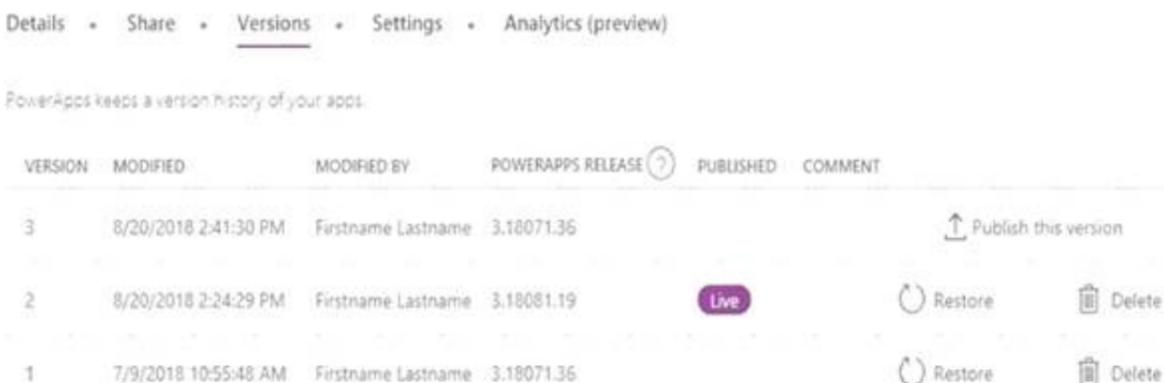
**Explanation:**

Restore a canvas app to a previous version in PowerApps.

- \* 1. Open powerapps.com, and then click or tap Apps in the left navigation bar.
- \* 2. Near the right edge, click or tap the info icon for the app that you want to restore.
- \* 3. Click or tap the Versions tab, and then click or tap Restore for the version that you want to restore.



- \* 4. In the confirmation dialog box, click or tap Restore. A new version is added to your list.



Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app>

**NEW QUESTION 6**

- (Exam Topic 2)

A manufacturing company is evaluating AI Builder.

You need to select AI Builder models to address specified requirements.

Which model types should you use? To answer, drag the appropriate model types to the correct requirements. Each model type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
 NOTE: Each correct selection is worth one point.

Model types	Requirement	Model type
prediction	Identify products without labels or serial numbers.	model type
form processing	Identify customers who might not pay their invoices on time.	model type
object detection		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/ai-builder/object-detection-model-in-flow> <https://docs.microsoft.com/en-us/ai-builder/prediction-overview>

**NEW QUESTION 7**

- (Exam Topic 2)

A company uses Microsoft 365 and Dynamics 365 Sales. The company does not have any developers on its staff. You need to explain to the executives the benefits of using Power Platform apps. What are two benefits? Each correct answer presents a complete solution.  
 NOTE: Each correct selection is worth one point.

- A. Users can send emails from Dynamics 365 Sales to their personal email addresses.
- B. Users can create Power Apps to create apps for different departments.
- C. Users can use Power Automate to share information between Microsoft 365 and Dynamics 365 Sales.
- D. The company must unify all the mobile devices to one vendor.

**Answer:** BC

**NEW QUESTION 8**

- (Exam Topic 2)

A company plans to use Power BI to visualize data from business systems. For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can display data aggregates and raw data in a Power BI report.	<input type="radio"/>	<input type="radio"/>
You can display related data from Dynamics 365 Customer Engagement and Excel in the same Power BI report.	<input type="radio"/>	<input type="radio"/>
You create a Power App to supply data for a Power BI report. You can modify the data directly in the report.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Yes  
 The following list provides advantages to using aggregations:  
 Query performance over big data - as users interact with visuals on Power BI reports, DAX queries are submitted to the dataset. Boost query speeds by caching data at the aggregated level, using a fraction of the resources required at the detail level. Unlock big data in a way that would otherwise be impossible.  
 Box 2: No  
 You can connect to model-driven apps in Dynamics 365 with Power BI Desktop to create custom reports and dashboards for use with the Power BI service. You can use similar steps to connect to model-driven apps in Dynamics 365 using Office Excel Power Query by selecting From Other Sources on the Power Query tab in Excel.  
 Box 3: Yes  
 Using the PowerApps custom visual, you will be able to pass context aware data to a PowerApps app which updates in real time as you make changes to your report.  
 Reference:  
<https://docs.microsoft.com/en-us/power-bi/desktop-aggregations> <https://docs.microsoft.com/en-us/power-platform/admin/use-power-bi>  
<https://powerapps.microsoft.com/sv-se/blog/powerbi-powerapps-visual/>

**NEW QUESTION 9**

- (Exam Topic 2)

You manage the support team at a rapidly growing company. Support technicians need a better experience when logging and responding to support requests. You need to recommend tools to help the company's needs.

Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools	Requirement	Tool
Power Apps	Support technicians must be able to submit support requests by using an app.	
Power Automate		
Power BI		
Common Data Service	Customer data must be stored and synchronized with Dynamics 365 Finance.	
	Support technicians must be notified when a new support request is entered.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/help-desk-install> <https://docs.microsoft.com/en-us/power-platform/admin/data-integrator>  
<https://docs.microsoft.com/en-us/power-automate/getting-started>

**NEW QUESTION 10**

- (Exam Topic 2)

A business is evaluating AI Builder. Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can use a text classification model in AI Builder to retrieve text and perform sentiment analysis for ServiceNow incidents.	<input type="radio"/>	<input type="radio"/>
You can tag Instagram posts that mention your new product.	<input type="radio"/>	<input type="radio"/>
You can send results about the number of mentions of your new product in Instagram to Power BI for inclusion on a dashboard.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/ai-builder/create-text-classification-model> <https://radacad.com/object-detector-app-with-ai-builder-and-power-apps>

**NEW QUESTION 10**

- (Exam Topic 3)

A company is using Power BI to build visualizations.

The company's IT support team needs to know when to install Power BI Desktop on users' computers and where the Power BI Service will suffice to perform tasks.

You need to recommend solutions for the company.

What should you recommend? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

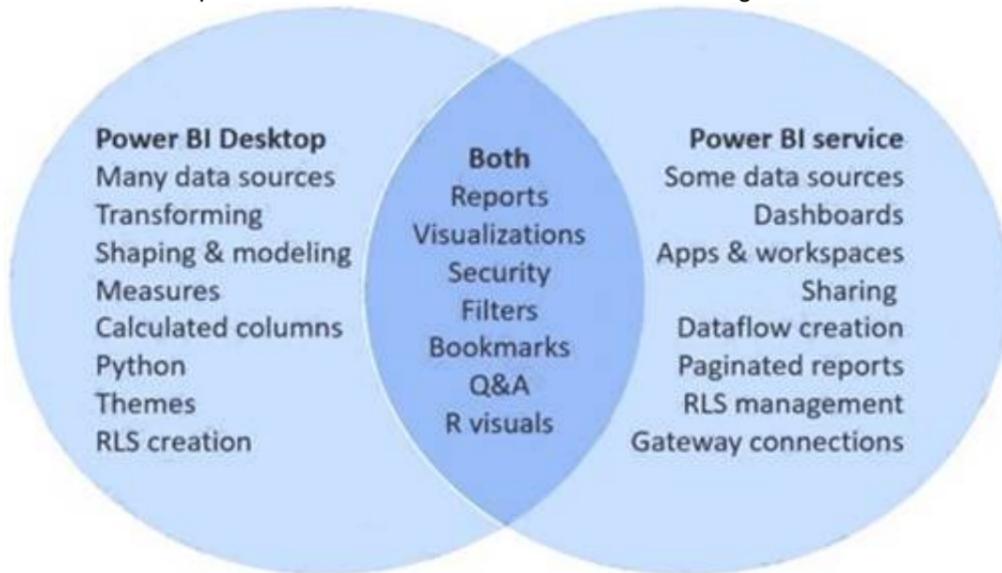
Tools	Requirement	Component
Power BI Service only	Create dashboards.	Tool
Power BI Desktop only		Tool
Power BI Desktop or Power BI Service	Create reports.	Tool
	Create calculated columns.	Tool
	Configure security.	Tool
	Configure sharing.	Tool

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

In a Venn diagram comparing Power BI Desktop and the Power BI service, the area in the middle shows how the two overlap. Some tasks you can do in either Power BI Desktop or the service. The two sides of the Venn diagram show the features that are unique to the application and the service.



Reference:

<https://docs.microsoft.com/en-us/power-bi/designer/service-service-vs-desktop>

**NEW QUESTION 12**

- (Exam Topic 3)

A company plans to create an information portal that managers can use to view critical information about their teams.

You need to recommend the type of Power BI components that the company should use.

What should you recommend? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE. Each correct selection is worth one point.

Component types	Requirement	Component type
<input type="text" value="Dashboard"/> <input type="text" value="Report"/>	Display data from a Microsoft Excel workbook that has multiple worksheets into one chart.	<input type="text" value="Component type"/>
	Display the top departmental goal metrics and alert users when specific thresholds targets are met.	<input type="text" value="Component type"/>
	Display Sales charts that can be filtered by region.	<input type="text" value="Component type"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Report

Reports are more detailed data displayed in many formats like chart, graphs list and in tabular, etc. Box 2: Dashboard

Dashboards are a business key performance indicator view where it displays key values that can change business profits and can be glanced at one screen.

Box 3: Report

Power BI dashboards cannot slice and dice, but reports have many ways to filter and slice.

Note: Power BI dashboards are one placeholder to display the most important decision-making facts to run a business. But reports are more detailed data displayed in many formats like chart, graphs list and in tabular, etc. Reports are based on one dataset or one business unit data for example reports of a store belonging to California.

Reference:

<https://www.educba.com/power-bi-dashboard-vs-report/>

**NEW QUESTION 13**

- (Exam Topic 3)

A company needs to create a series of mobile applications to empower their field engineers to accomplish several tasks with varying degrees of complexity.

Match each option to its answer.

Instructions: To answer, drag the appropriate app type from the column on the left to its definition on the right. Each app type may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

App types	Answer Area						
model-driven	<table border="1"> <thead> <tr> <th>Definition</th> <th>App type</th> </tr> </thead> <tbody> <tr> <td>Quickly create apps for very complex business processes with very little or no code.</td> <td>App type</td> </tr> <tr> <td>Create simple apps with a highly customizable user interface layouts.</td> <td>App type</td> </tr> </tbody> </table>	Definition	App type	Quickly create apps for very complex business processes with very little or no code.	App type	Create simple apps with a highly customizable user interface layouts.	App type
Definition	App type						
Quickly create apps for very complex business processes with very little or no code.	App type						
Create simple apps with a highly customizable user interface layouts.	App type						
dashboard							
dataset							
canvas							

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: canvas

Both model-driven and canvas apps allow you to easily build business apps. They both share access to the Common Data Service providing standard and custom entities. Canvas apps start with your user experience, crafting a highly tailored interface with the power of a blank canvas and connecting it to 200 data sources. Canvas apps can be built for web, mobile, and tablet applications. Model-driven apps start with your data model – building up from the shape of your core business data and processes in the Common Data Service to model forms, views, and other components. Model-driven apps automatically generate great UI that is responsive across devices.

Box 2: model-driven Reference:

<https://powerapps.microsoft.com/sv-se/blog/introducing-model-driven-apps/>

**NEW QUESTION 18**

- (Exam Topic 3)

A company uses Microsoft Excel workbooks to store consolidated sales data. Workbooks are stored on OneDrive for Business.

Match each Power BI feature to its requirement. To answer, drag the appropriate features from the column on the left to its requirement on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Features	Answer Area						
Q&A	<table border="1"> <thead> <tr> <th>Requirement</th> <th>Feature</th> </tr> </thead> <tbody> <tr> <td>Enable user-friendly reporting on phones.</td> <td>Feature</td> </tr> <tr> <td>Use natural language to query and aggregate data.</td> <td>Feature</td> </tr> </tbody> </table>	Requirement	Feature	Enable user-friendly reporting on phones.	Feature	Use natural language to query and aggregate data.	Feature
Requirement	Feature						
Enable user-friendly reporting on phones.	Feature						
Use natural language to query and aggregate data.	Feature						
Mobile apps							
Export to Excel							
Get data from files							

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-bi/consumer/mobile/mobile-reports-in-the-mobile-apps> [https://docs.microsoft.com/en-us/power-bi/create-reports/power-bi-tutorial-q-and-a#:~:text=Sometimes%20the%](https://docs.microsoft.com/en-us/power-bi/create-reports/power-bi-tutorial-q-and-a#:~:text=Sometimes%20the%20)

**NEW QUESTION 21**

- (Exam Topic 3)

What is a benefit of deploying Microsoft 365 and Dynamics 365 apps in the same tenant?

- A. You do not need to manually back up data.
- B. Both will use the same time zone.
- C. You can use Power BI to display data that comes from both environments.
- D. You can implement Single Sign-On (SSO).

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/use-power-bi>

**NEW QUESTION 23**

- (Exam Topic 4)

You create a canvas app that allows contractors to submit time they work against a project.

Contractors must be able to use the canvas app to enter time. Contractors must not be able to perform any other actions in the app.

You need to configure permissions for the contractors. Which type of permissions should you use?

- A. application-level
- B. task-level
- C. record-level
- D. field-level

**Answer:** D

**Explanation:**

Field-level security feature to allow more granular control of security at the field level. Reference:  
<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges> <https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds>

**NEW QUESTION 28**

- (Exam Topic 4)

A user is creating their first canvas app in Power Apps.

The user does not know what types of controls they can include. You need to recommend solutions for the user.

Which types of controls would you recommend using in Power Apps? To answer, select the appropriate control in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

Scenario	Control
View the date, time, and location of upcoming internal meetings.	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">▼</div> <div style="padding: 2px;">Meeting-screen template</div> <div style="padding: 2px;">Gallery</div> <div style="padding: 2px;">List box</div> </div>
Create a meeting request from within the app.	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">▼</div> <div style="padding: 2px;">Meeting-screen template</div> <div style="padding: 2px;">Gallery</div> <div style="padding: 2px;">List box</div> </div>
Drill down into customer contact records in Dynamics 365 Sales to view a photo of a customer you are meeting.	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">▼</div> <div style="padding: 2px;">Image</div> <div style="padding: 2px;">People-screen template</div> <div style="padding: 2px;">Add picture</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Gallery

A Gallery control can show multiple records from a data source, and each record can contain multiple types of data. For example, a Gallery control can show multiple contacts with each item showing contact information that includes a name, an address, and a phone number for each contact.

Box 2: Meeting-screen template

In a canvas app, add a meeting screen that lets users create and send meeting requests from their Office 365 Outlook accounts. Users can search for attendees in their org and add external email addresses. If your tenant has meeting rooms built into Outlook, users can select a location as well.

Box 3: Image

If you add one or more Image controls to your app, you can show individual images that aren't part of a data set, or you can incorporate images from records in data sources.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/screen-templates/meeting-screen-overview>

**NEW QUESTION 33**

- (Exam Topic 4)

You have a Microsoft Excel workbook that contains a list of tasks for a project. You store the file in OneDrive for Business.

You need to create a canvas app that allows team members to update the status of their tasks. What should you use?

- A. the Generate an app from data feature
- B. a custom action in Common Data Service
- C. Power Apps Checker
- D. the Open entity data in Excel feature

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-data-connection>

**NEW QUESTION 34**

- (Exam Topic 5)

You are new to working with Microsoft Flow. You create a flow that extracts birth dates for users and then sends a birthday greeting email to users on their birthday.

The flow does not properly extract birth dates. Where should you make changes?

- A. Connectors
- B. Expression
- C. Templates

**Answer:** A

**Explanation:**

Select the new Date Time connector. There you will see all of the actions, which help you to convert time zones to format them for local time in an email, add or subtract times, or just get the current time.

Reference:

<https://flow.microsoft.com/en-us/blog/nested-apply-to-each/>

**NEW QUESTION 36**

- (Exam Topic 5)

You are building a Power Virtual Agents chatbot for a company.

You are working with an existing topic and would like to call an action.

Which technology is available to perform the action?

- A. Power Virtual Agent Entity
- B. Power Apps
- C. Power Automate
- D. Power BI

**Answer:** B

**NEW QUESTION 39**

- (Exam Topic 5)

A company plans to use Power Apps to connect to a series of custom services. There are no connectors available for the custom services.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
Custom connectors for customer-specific services do not require review and certification by Microsoft.	<input type="radio"/>	<input type="radio"/>
You can build a custom connector once and reuse the connector for Power Apps and Microsoft Flow.	<input type="radio"/>	<input type="radio"/>
You can make custom connectors publicly available for all Power Platform users without having Microsoft certify the connector.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Yes

Only if you would like to share your connector with all users of Logic Apps, Microsoft Flow, and PowerApps, you can submit your connector for Microsoft certification. Microsoft will review your connector.

Box 2: Yes

Connectors created in Microsoft Flow are available in PowerApps. Likewise, connectors created in PowerApps are available in Microsoft Flow.

Box 3: No

If you would like to share your connector with all users of Logic Apps, Microsoft Flow, and PowerApps, you can submit your connector for Microsoft certification. Microsoft will review your connector.

Reference:

<https://docs.microsoft.com/en-us/connectors/custom-connectors/>

**NEW QUESTION 43**

- (Exam Topic 5)

You are creating a canvas app that uses one connector.

Which two objects are provided to Power Apps by the connector? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. tables
- B. customizations
- C. triggers
- D. actions

**Answer:** AD

**NEW QUESTION 45**

- (Exam Topic 5)

A company uses Dynamics 365 Customer Service. The company uses a manual process to manage call escalations.

You must use Power Automate to automate the process for routing escalated calls. You need to create the flow.

Which type of connector should you use?

- A. Microsoft Excel
- B. Common Data Service
- C. Office 365 Users

**Answer:** B

**NEW QUESTION 48**

- (Exam Topic 5)

You plan to use Power Automate to perform data-management tasks when users interact with sales opportunities in Dynamics 365.

You need to identify the three types of events that can generate a trigger for the tasks.

Which three types of events should you identify? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. when a record is displayed in a view
- B. when a record is deleted
- C. when a record is created
- D. when a record is updated
- E. when a record is read

**Answer:** BCD

**Explanation:**

Triggers like When a record is created, When a record is updated, and When a record is deleted initiate your flow within a few minutes of the event occurring. In rare cases, your flow can take up to 2 hours to trigger.

Reference:

<https://docs.microsoft.com/en-us/power-automate/connection-dynamics365>

**NEW QUESTION 52**

- (Exam Topic 5)

A company plans to use Microsoft Flow to automate tasks.

Match each flow type to its function. To answer, drag the appropriate flow type from the column on the left to its description on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Flow types	Answer Area	Description	Flow type
automated		a flow that runs after it is triggered by an event	Flow type
business process		a flow that guides a user through a set of tasks	Flow type
scheduled		a flow that runs after a specified number of days	Flow type
instant		a flow that allows you to start tasks on-demand	Flow type

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: automated

Automated flows start with an event or trigger, such as an email being received. These also support a multitude of actions in the 200+ Flow connectors.

Box 2: business process

The business process flow that creates stages or screens that enforce a certain sequence of steps. It collects data from users for each step in the stage and can kick off automated workflows.

Box 3: scheduled

Scheduled flows run regular reports that are sent out to a team and summarize everything that's happened in the past week. This includes everything from simple daily scheduling to more complex scheduling like "every 3rd Monday."

Box 4: instant

An instant flow is triggered when you click a button inside of the Flow mobile app, SharePoint, Dynamics, PowerApps, or Excel that passes context directly into your flow.

Note: There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

Reference:

<https://www.avepoint.com/blog/office-365/office-365-automation/>

**NEW QUESTION 57**

- (Exam Topic 5)

A company is using Power Automation to automate business processes. You need to recommend triggers for Instant flows.

What trigger types should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Trigger type
Run a flow when the user presses a button in a canvas app.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; padding-right: 5px;">▼</div>                     PowerApps                      for a selected row                      manually trigger a flow                      for a selected file (OneDrive for a Business)                 </div>
Run a flow when user presses a button in the mobile Flow app.	<div style="border: 1px solid black; padding: 2px;"> <div style="text-align: right; padding-right: 5px;">▼</div>                     PowerApps                      for a selected row                      manually trigger a flow                      for a selected file (SharePoint)                 </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/using-logic-flows> <https://www.o365dude.com/2017/07/15/flow-buttons-the-hidden-gem-of-microsoft-flow/>

**NEW QUESTION 58**

- (Exam Topic 6)

You are creating a Power Virtual Agents chatbot for a company.

Which component types should you use for each scenario? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

Scenario	Component type
The chatbot needs to capture of the user id for authentication.	<div style="border: 1px solid black; padding: 2px;">                     Topic                      Entity                      Action                 </div>
A customer asks a question that needs to be handed off to a live Customer Support representative.	<div style="border: 1px solid black; padding: 2px;">                     Topic                      Entity                      Action                 </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents> <https://www.c-sharpcorner.com/article/get-started-with-bot-development-with-microsoft-power-virtual-agent-ste>

**NEW QUESTION 60**

- (Exam Topic 6)

You are creating a model-driven app.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
To add entities to an app, entities are dragged onto the app canvas from the components area.	<input type="radio"/>	<input type="radio"/>
View definition is created in the component area of the app designer.	<input type="radio"/>	<input type="radio"/>
You must save, validate, and publish your app for others to see the changes.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/build-first-model-driven-app> <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/validate-app>

**NEW QUESTION 65**

- (Exam Topic 6)

A company uses Microsoft 365, Power Platform, and Dynamics 365. You do not assign permissions to any licensed users.

Users are able to create and edit Power Apps canvas apps.

In which environment are users creating and editing the apps?

- A. Production
- B. Test
- C. Sandbox

**Answer: B**

**NEW QUESTION 70**

- (Exam Topic 6)

A company plans to build solutions by using Power Platform technologies.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
Power Virtual Agents chat data is saved unless it is deleted by the customer after a chat session.	<input type="radio"/>	<input type="radio"/>
Power Automate flows operate with administrative privileges at all times.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Answer Area

Statement	Yes	No
Power Virtual Agents chat data is saved unless it is deleted by the customer after a chat session.	<input checked="" type="radio"/>	<input type="radio"/>
Power Automate flows operate with administrative privileges at all times.	<input type="radio"/>	<input checked="" type="radio"/>

**NEW QUESTION 73**

- (Exam Topic 6)

You are creating a Power Automate flow.

The flow must read each item in a Microsoft SharePoint list that details sales opportunities and set the value for a field named Status to Overdue if the value of a field named Follow up is less than or equal to the current date.

You need to select the appropriate component to cycle through the entire list. Which component should you use?

- A. Connector
- B. Action
- C. Trigger
- D. Condition

**Answer: D**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-automate/use-expressions-in-conditions>

**NEW QUESTION 75**

- (Exam Topic 6)

A company is creating a canvas app to track and analyze customer visits to their retail stores. Data about customer visits is stored on-premises at each retail store location.

The app must display data about customer visits when users launch the app. You need to ensure that the data is available for consumption by the app.

Which tool should you use?

- A. Data gateway
- B. Data source
- C. Connector
- D. Microsoft Dataverse
- E. Power Automate

**Answer: A**

**NEW QUESTION 78**

- (Exam Topic 6)

You are building Power BI visualizations for a team.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
Power BI can only retrieve data from up to two different sources for each dashboard.	<input type="radio"/>	<input type="radio"/>
Power BI visualizations can be used in canvas apps and model driven apps.	<input type="radio"/>	<input type="radio"/>
Power BI can display charts and list boxes on dashboards.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Yes  
Yes Yes

**NEW QUESTION 81**

- (Exam Topic 6)

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
Power Apps apps can run only on mobile devices.	<input type="radio"/>	<input type="radio"/>
Power Apps can run only with Dynamic 365 products.	<input type="radio"/>	<input type="radio"/>
If a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Answer Area

Statement	Yes	No
Power Apps apps can run only on mobile devices.	<input type="radio"/>	<input checked="" type="radio"/>
Power Apps can run only with Dynamic 365 products.	<input type="radio"/>	<input checked="" type="radio"/>
If a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 86**

- (Exam Topic 6)

A company plans to use Power BI to visualize data from business systems.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can display data aggregates and raw data in a Power BI report.	<input type="radio"/>	<input type="radio"/>
You can display related data from multiple sources in the same Power BI report.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Statement	Yes	No
You can display data aggregates and raw data in a Power BI report.	<input checked="" type="radio"/>	<input type="radio"/>
You can display related data from multiple sources in the same Power BI report.	<input type="radio"/>	<input checked="" type="radio"/>

**NEW QUESTION 88**

- (Exam Topic 6) You create a model-driven app. The app is ready to be shared. You need to complete the process required to set the app up to be shared.

How should you complete the process for setting up the app to be shared? To answer, drag the appropriate setting to the correct drop targets. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Processes**

- Select an app from the Power Apps
- Select the app and select a security
- Select a user and choose a security
- Select Share.

**Answer Area**

Step	Process
1	Process
2	Process
3	Process
4	Process

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/share-model-driven-app>

**NEW QUESTION 91**

- (Exam Topic 6)

A company is building an interactive chatbot to answer questions about products and product warranties. You need to create conversation paths re questions about product warranties. Which tool should you use?

- A. Azure Bot Framework
- B. Power Platform admin center
- C. Conversation node
- D. Authoring canvas
- E. Power Virtual Agents portal

**Answer: E**

**NEW QUESTION 95**

- (Exam Topic 6)

You are authoring a Power Virtual Agents chatbot for a company for each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
When escalating to a live person from a chatbot, the customer must restate their issue and other information collected.	<input type="radio"/>	<input type="radio"/>
You can customize the greeting topic for every chatbot that you author.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Statement	Yes	No
When escalating to a live person from a chatbot, the customer must restate their issue and other information collected.	<input checked="" type="radio"/>	<input type="radio"/>
You can customize the greeting topic for every chatbot that you author.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 96**

- (Exam Topic 6)

User1 creates several Power BI dashboards for a company. User1 shares a dashboard with User2 who works for another company. User2 reports that she is able to view the dashboard User2 forwards the email containing the dashboard sharing link that she received to User3. User3 reports that he receives an error message when he selects the link to view the dashboard. User3 can view a dashboard that he has created. You need to determine why User 3 receives an error. What is the issue?

- A. Forwarding the email does not share the dashboard with User3.
- B. User3 is running an out-of-date version of Power BI and must upgrade to a newer version.
- C. User1 is signed in using the wrong organizational account for Power BI- User2 is signed in to the dashboard and must sign out before User3 can sign in

**Answer:** A

#### **NEW QUESTION 98**

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