Microsoft

Exam Questions MS-740

Troubleshooting Microsoft Teams

NEW QUESTION 1
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A prepaway company has a Microsoft 365 subscription.
The company has a main office in one region. The company opens a new office in another region. You must relocate 400 users to the new office.
Solution: Add an emergency address and then modify the outbound calling settings for each user.
Does the solution meet the goal?

A. Yes
B. No

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/assign-change-emergency-location-user

NEW QUESTION 2
You are a Microsoft Teams administrator for a prepaway company. The company uses active calling plans and dynamic emergency calling.
One of the company's offices is moving to a new physical location.
You need to use the Teams admin center to update the emergency address for the new office location.
What should you do?

A. From Emergency Addresses, edit the current address.
B. From Emergency Addresses, delete the current address and create a new location with the new address.
C. From Network and Locations, edit the current address.
D. From Network and Locations, delete the current address and create a new location with the new address.

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/add-change-remove-emergency-location-organization

NEW QUESTION 3
Users report call delay during Microsoft Teams audio conferences.
You run a network trace from a user's device during an audio conference. You review the following trace results:

You need to identify the cause of delay.
What is the cause?

A. The source port for audio is above 50,000.
B. The source port range for audio is too narrow.
C. The UDP traffic is being limited.
D. The TLS traffic is being limited.

Answer: C

Explanation:
https://docs.microsoft.com/en-us/MicrosoftTeams/quality-of-experience-review-guide#quality-investigations

NEW QUESTION 4
HOTSPOT -
You are managing a Microsoft Teams environment.
Users report the following audio quality issues:
? Voices sound robotic or are garbled.
? Attendees cannot hear other participants well or at all.
You need to troubleshoot the issues.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/quality-of-experience-review-guide

NEW QUESTION 5
A company has their headquarters in France and stores all over the world. The prepaway company wants to organize live events in China.
Meeting organizers in China cannot create Microsoft Teams live events.
You need to determine the cause of the issue.
What are two possible causes? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. The company already has 15 Terms live events running concurrently.
B. Azure content delivery networks (CDNs) are not accessible in China.
C. The company has not configured a VPN for connecting to the corporate network.
D. Users do not have valid Advanced Communication licenses.

Answer: BC

Explanation:
Event team members and attendees will not be able to use Teams live events because Azure CDN is not accessible in China. A workaround is to use a company VPN connection, which gets the client connected to CDN via the customer's corporate network.
Note: The maximum number of concurrent live events per Microsoft 365 or Office 365 organization is 15.
Reference:
https://docs.microsoft.com/en-us/MicrosoftTeams/teams-live-events/plan-for-teams-live-events https://docs.microsoft.com/en-us/stream/live-event-troubleshooting

NEW QUESTION 6
A company has a Microsoft 365 subscription. All users have devices that run Windows 10. Microsoft Teams is installed on all devices.
A user reports the following issues:
? The user loses their Teams connection during screen sharing.
? The Microsoft Teams app crashes randomly and restarts automatically.
You need to view the appropriate logs to troubleshoot the issues.
What should you do?

A. From the Microsoft Teams app, select CTRL+
B. Open the ETL files in the %Appdata%\Microsoft\Teams\folder.
C. Right-click the Microsoft Teams icons in the application tray and select Get log
D. Open Logs.txt in the %Appdata%\Microsoft\Teams\folder.
E. From the Microsoft Teams app, select Ctrl+Alt+Shift+1. Open the log files in the %Userprofile%\Downloads\folder.
F. From Event Viewer, open the Windows log and filter the log for the keyword MS Teams.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/log-files

NEW QUESTION 7
You manage the Microsoft Teams environment for a prepaway company.
The company has federation configured only for the human resources (HR) department, and only with VendorA. User1, who is part of the HR department, cannot communicate with VendorA.
You need to troubleshoot why User1 cannot communicate with VendorA.
What should you do?

A. Ensure that federated access is enabled in the external access policy for the user.
B. Ensure the user is added as a guest in the VendorA tenant.
C. Ensure that federated access is enabled in the external user communication policy for the user.
D. Ensure the target domain for VendorA is listed in the Allowed Domains list.
E. Ensure the tenant is enabled for federation.

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/skypeforbusiness/set-up-policies-in-your-organization/create-custom-external-access-policies

NEW QUESTION 8
UserA works at CompanyA and UserB works at CompanyB. CompanyA configures Microsoft Teams to use Islands mode. CompanyB configures Teams to use TeamsOnly mode. UserA sends a Teams message to UserB.
UserB receives the message. The following notification displays:

UserB selects the Continue your conversation here link. The following message displays in the new chat window:

You need to provide a solution so that the two users can successfully communicate with each other.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Ask UserA to use Skype for Business to chat with UserB.
B. Ask UserA to change their coexistence mode to TeamsOnly.
C. Add UserB domain to the allowed list.
D. Ask UserB to sign out and sign in to Teams.
E. Ask UserB to use Skype for Business to chat with UserA.

Answer: BE

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability

NEW QUESTION 9
You manage the Teams environment for a company. The prepaway company wants to allow their employees to chat with users from another tenant. The other tenant uses Skype for Business.
You add the other company's domain to your federated list. This action does not resolve the issue.
You need to configure the system.
What DNS record should you use?

A. SRV sipfederationtls UDP 100 1 5061 sipfed.online.lync.com
B. SRV sipfederationtls TCP 100 1 5061 sipfed.online.lync.com
C. CNAME sipfederationtls TCP 100 1 5061 sipdir.online.lync.com
D. CNAME sipfederationtls TCP 100 1 5061 sipfed.online.lync.com
E. SRV sipfederationtls UDP 100 1 5061 sipdir.online.lync.com

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-skype-interop

NEW QUESTION 10
HOTSPOT -
You manage the Microsoft Teams environment for a company. A user tries to sign in to the Teams web client. The following error message displays:

Use the drop-down menus to select the answer choice that answers each question based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 10
A company uses Microsoft Teams.
Team owners are not able to add guests to teams.

You need to resolve the issue.
Which three services you should check? Each correct answer presents part of the solution.
Each correct selection is worth one point.

A. Azure Active Directory
B. Microsoft Teams admin center
C. Microsoft Security admin center
D. Microsoft 365 groups
E. Microsoft Compliance admin center

Answer: ABD

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoft-365/solutions/collaborate-as-team?view=o365-worldwide

NEW QUESTION 12
A prepaway company has a Microsoft 365 subscription. The company implements a new security policy that has the following requirements:
? Guest users from specific domains must be allowed to collaborate by using Microsoft Teams.
? Guest users must be prevented from inviting other guests.
You need to recommend a solution to meet the security policy requirements.
What should you recommend?

A. Run the following PowerShell cmdlets: New-AzureADPolicy | Set-AzureADPolicy
B. From the Microsoft Teams admin center, modify external collaboration settings.
C. From Azure Active Directory, modify external collaboration settings.
D. From the Microsoft Teams admin center, modify the Communicate with Skype users option.

Answer: C

Explanation:
Reference:
https://www.thatlazyadmin.com/2019/07/09/how-to-prevent-microsoft-teams-guest-users-from-inviting-guests/

NEW QUESTION 14
You are the administrator for an organization.
A user named User1 can communicate with User2 from an external domain by using chat. User1 is not able to add User2 to a team.
You need to ensure that User1 can add User2 to a team.
What should you do?

A. Enable external access.
B. Confirm whether the domain is in the external access allowed list.
C. Ask the administrator of the external domain to add your domain to their Allowed Domain list.
D. Use the Microsoft Teams web app.
E. Enable guest access.

Answer: E

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/communicate-with-users-from-other-organizations#guest-access

NEW QUESTION 17
HOTSPOT
A prepaway company has a Microsoft 365 subscription.
A user reports that they cannot add a guest user to a team.
You need to resolve this issue.
Which action you should perform? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoft-365/solutions/collaborate-as-team?view=o365-worldwide

NEW QUESTION 18
An organization's users work with third-party apps in Microsoft Teams.
New employees are not able to find and install third-party apps.
You need to resolve the issue.
What should you do?

A. In the Org-wide app settings section of the Teams admin center, enable Allow third-party apps.
B. Assign an app permission policy that allows third-party apps.
C. In the Org-wide app settings section of the Teams admin center, enable Allow interaction with custom apps.

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies

NEW QUESTION 19
A prepaway company uses Microsoft Teams.
You need to prevent users from using a specific app within Teams.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. On the Permission policies page of the Teams admin center, create a custom policy and assign the policy to users.
B. On the Enterprise applications page in the Azure Active Directory admin center, disable the app.
C. On the Users page of the Azure Active Directory admin center, disable the app.
D. On the Manage apps page of the Teams admin center, disable the app.
E. On the Setup policies page of the Teams admin center, create a custom policy and assign the policy to users.

Answer: AD

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-apps#:~:text=In%20the%20left%20navigation%20of,(DoD)%20deployments%20of%20Teams.
https://docs.microsoft.com/en-us/microsoftteams/app-policies

NEW QUESTION 24
Background
Fabrikam, Inc. Ltd. is a pharmaceutical company with offices in the USA, UK, and Australia. The
company has the following departments:
IT
Sales
Human resources (HR) Research and development (R&D) Technical support Legal department You join the company as a Microsoft Teams administrator. Current environment Active Directory The network contains an on-premises Active Directory domain. All user accounts are assigned to departmental organizational units (OUs). You need to resolve the chat notification issue. Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Reinstall Microsoft Team
B. On the Microsoft Teams Settings Notifications page, enable notification
C. In Registry Editor, navigate to Computer\HKEY_CURRENT_USER\SOFTWARE\Microsoft\Office\Team
D. Create a registry key named ChatNotifications and set the value to 1.
E. In the Windows settings Notifications & Actions menu, enable notification
F. Update Microsoft Teams to the latest versio

Answer: BDE

Explanation:

Reference: https://support.microsoft.com/en-us/office/manage-notifications-in-teams-1cc31834-5fe5-412b8edb-43fecc78413d https://support.microsoft.com/en-us/windows/change-notification-and-action-settings-in-windows10-8942c744-6198-fe56-4639-34320cf9444e

NEW QUESTION 29
Drag and Drop
You manage the Microsoft Teams environment for a company.
You need to configure the system to ensure that users can view data from an external app within
a Teams channel.
Which four actions should you perform in sequence? To answer, move the appropriate actions
from the list of actions to the answer area and arrange them in the correct order.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/platform/webhooks-and-connectors/how-to/add-incoming-webhook

NEW QUESTION 33
An organization has E5 licenses without audio conferencing.
When a user sends a chat message from the Microsoft Teams desktop app the messages are not delivered to recipients. When the user sends a chat message by using the Teams mobile app the messages are delivered.
You need to resolve the issue.
Which three actions should you perform? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Clear the Teams app local cache and the Windows credentials cache.
B. Deactivate and reactivate the user's Teams license.
C. Update the Teams desktop app to the latest version.
D. Sign out of Teams and the sign back in to Teams.

Answer: ACD

NEW QUESTION 35
You need to configure the Microsoft Teams environment for guest users.
Which actions are required? To answer, drag the appropriate required options to the correct actions. Each required option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 39
You need to resolve the emergency address issue.
What should you do?

A. Add only the IPv6 public relay IP address to the trusted IP address list for the tenant.
B. Add only the IPv4 public relay IP address to the trusted IP address list for the tenant.
C. Add the IPv4 and IPv6 public relay addresses to the trusted IP address list for the tenant.
D. Route HTTPS traffic to Microsoft Teams by using a proxy and the proxy IP address.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/configure-dynamic-emergency-calling

NEW QUESTION 40
You need to resolve the issue for the legal department employees.
What should you do?

A. Grant the org-wide Teams Member group permissions to the parent site of the Team.
B. Set external sharing to Anyone.
C. Set external sharing to Only people in your organization
D. Grant the org-wide Teams Member group unique permission to the document library.

Answer: D

NEW QUESTION 41

You are an administrator in an organization. You share files in chats with other users. The users report that they are unable to access the files. Users see an error message as shown in the image:

You need to resolve the issue by updating the OneDrive for Business settings for the users. You navigate to the settings page for the Team's SharePoint site collection.
What should you do?

A. Enable Limited-access user permission lockdown mode.
B. Enable document sets.
C. Disable Limited-access user permission lockdown mode.
D. Disable site policy.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/sharepoint/troubleshoot/administration/access-denied-or-need-permission-error-sharepoint-online-or-onedrive-for-business

NEW QUESTION 42
You need to configure team settings specific to all departments' needs.
What should you do?

A. From PowerShel
B. run the New-AzureADMSGroupLifecyclePolicy cmdlet.
C. From the Microsoft Teams admin center, modify the Teams policy.
D. From the Microsoft 365 admin center, modify the Office 365 group settings.
E. From the Security & Compliance admin center, create a data loss prevention (DLP) policy.

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/azure/active-directory/enterprise-users/groups-lifecycle

NEW QUESTION 47
A company has Microsoft 365 E5 licenses.
Users report that they cannot access the Power BI app within the Teams app.
You need to resolve the issue.
Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. In the Teams app store, confirm that the Power BI app is not blocked.
B. Add Power BI to the custom apps Allowed list.
C. Ensure that the assigned app setup policy is assigned to the users.
D. Disable the Conditional Access policy to limit Power BI access in Teams.
E. Assign an app permission policy to user
F. Ensure that the policy does not block Power BI.

Answer: ACE

Explanation:
Reference:
https://powerbi.microsoft.com/en-us/blog/guide-to-enabling-your-organization-to-use-power-bi-in-microsoft-teams/

NEW QUESTION 50
You need to resolve the issue reported by User4.
How should you resolve the issue? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 55
You need to provide the correct statements to User1.
Which two statements are correct? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. No matter how much memory is available, Teams will not pass the 1.5 GB threshold
B. The Microsoft Teams web and desktop apps use memory in very different ways from each other.
C. The more memory the machine Teams is running has, the more memory Teams will use.
D. When other apps or services require system memory, Microsoft Teams could give up some to provide to the others.

Answer: CD

Explanation:
https://docs.microsoft.com/en-us/microsoftteams/teams-memory-usage-perf

NEW QUESTION 58
You need to identify the root cause of the issue that was reported by User6.
What is the cause of the issue?

A. Sharing permissions for the file have been revoked.
B. The external sharing permissions have been set to existing external users only.
C. The sharing permissions for the organization are set to internal only.
D. The file link is expired.

Answer: D

NEW QUESTION 61

You need to investigate the issue reported by the human resources manager.
Which two tools should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Teams Desktop logs
B. SharePoint admin center
C. Teams Debug logs
D. Network assessment tool
E. Fiddler

Answer: BC

NEW QUESTION 66
You manage a company's Microsoft Teams environment.
Members of a team cannot send emails to a channel's email address.
You need to determine the cause of the issue.
What are two possible causes? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. The email has more than 10 file attachments.
B. The channel's associated SharePoint folder was renamed.
C. The channel email address is part of a distribution list.
D. Email integration is not enabled.
E. The email contains more than 25 inline images.

Answer: BC

Explanation:
Reference:
https://support.microsoft.com/en-us/office/send-an-email-to-a-channel-in-teams-d91db004-d9d7-4a47-82e6-fb1b16dfd51e

NEW QUESTION 71
DRAG DROP
A company uses Microsoft Teams.
You need to configure email channel settings for the company.
Where should you perform each task? To answer, drag the appropriate locations to the correct requirement. Each location may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://support.microsoft.com/en-gb/office/manage-who-can-send-email-to-a-channel-in-teams-4f1a1224-e71b-45de-8f68-8e08f7874fa9
https://docs.microsoft.com/en-us/microsoftteams/enable-features-office-365

NEW QUESTION 74
......

Thank You for Trying Our Product

We offer two products:

1st - We have Practice Tests Software with Actual Exam Questions

2nd - Questons and Answers in PDF Format

MS-740 Practice Exam Features:

* MS-740 Questions and Answers Updated Frequently

* MS-740 Practice Questions Verified by Expert Senior Certified Staff

* MS-740 Most Realistic Questions that Guarantee you a Pass on Your FirstTry

* MS-740 Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year

100% Actual & Verified — Instant Download, Please Click
Order The MS-740 Practice Test Here