Exam Questions MS-740

Troubleshooting Microsoft Teams

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NEW QUESTION 1
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A prepaway company has a Microsoft 365 subscription.
The company has a main office in one region. The company opens a new office in another region. You must relocate 400 users to the new office.
Solution: Create a configuration profile with the emergency address and assign the profile to the device for each user.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/assign-change-emergency-location-user

NEW QUESTION 2
HOTSPOT
You manage the Microsoft Teams environment for a prepaway company. You configure direct routing telephony.
A user reports that the dial pad does not appear in their Teams app.
You need to resolve the issue. You assign the user a phone system license.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-voice-routing-policies https://docs.microsoft.com/en-us/microsoftteams/direct-routing-enable-users
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan

NEW QUESTION 3
An administrator for a tenant in Australia assigns direct routing numbers to cloud auto-attendants (AA).
Whenever a call is received by an AA, there is a delay of more than 10 seconds before the welcome message plays.
You need to review the SBC logs to determine the cause of the delay.
Which log entry identifies the cause of the delay?

A. SERVER: Microsoft.PSTNHub.SIPProxy v.2019.4.24.4 i.ASEA.1
B. SERVER: Microsoft.PSTNHub.SIPProxy v.2019.4.24.4 i.ASEA.2
C. SERVER: Microsoft.PSTNHub.SIPProxy v.2019.4.24.4 i.USEA.1
D. SERVER: Microsoft.PSTNHub.SIPProxy v.2019.4.24.4 i.ASSE.1

Answer: B

NEW QUESTION 4
A company has their headquarters in France and stores all over the world. The prepaway company wants to organize live events in China.
Meeting organizers in China cannot create Microsoft Teams live events.
You need to determine the cause of the issue.
What are two possible causes? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. The company already has 15 Terms live events running concurrently.
B. Azure content delivery networks (CDNs) are not accessible in China.
C. The company has not configured a VPN for connecting to the corporate network.
D. Users do not have valid Advanced Communication licenses.

Answer: BC

Explanation:

Event team members and attendees will not be able to use Teams live events because Azure CDN is not accessible in China. A workaround is to use a company VPN connection, which gets the client connected to CDN via the customer's corporate network.
Note: The maximum number of concurrent live events per Microsoft 365 or Office 365 organization is 15.
Reference:
https://docs.microsoft.com/en-us/MicrosoftTeams/teams-live-events/plan-for-teams-live-events https://docs.microsoft.com/en-us/stream/live-event-troubleshooting

NEW QUESTION 5
HOTSPOT
A school implements Microsoft Teams.
Teachers report that they cannot schedule Teams live events.
You need to investigate and troubleshoot the issue.
You run Get-MsolUser -UserPrincipalName Teacher1@contoso.com | Format-List DisplayName,Licenses and review the results as shown in the Licenses exhibit.

You review the Microsoft Teams debug logs that you collect from the teacher's device as shown in the Debug logs exhibit.

You review the meeting policy settings as shown in the Meeting policy exhibit.

You review the meeting policy settings as shown in the Meeting policy exhibit.For each of the following statements, select Yes if the statement is true. Otherwise, select No.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/azure/active-directory/enterprise-users/licensing-service-plan-reference https://docs.microsoft.com/en-us/microsoftteams/teams-live-events/plan-for-teams-live-events

NEW QUESTION 6
A company configures external access for suppliers in the Microsoft Teams admin center.
Users can chat only with external users from VendorA.
You need to ensure that users can chat externally with users from VendorB.
Which two actions should you perform? Each correct answer presents part of the solution.
Each correct selection is worth one point.

A. Add the VendorB domain as a remote domain to the Connectors list.
B. Modify the CNAME for SIP federation.
C. Add the VendorB domain to the federation Allowed Domains list.
D. Ask the VendorB tenant to add your domain to their Allowed Domains list.

Answer: CD

Explanation:
Reference:

https://docs.microsoft.com/en-us/microsoftteams/manage-external-access

NEW QUESTION 7
You are the administrator for an organization.
A user named User1 can communicate with User2 from an external domain by using chat. User1 is not able to add User2 to a team.
You need to ensure that User1 can add User2 to a team.
What should you do?

A. Enable external access.
B. Confirm whether the domain is in the external access allowed list.
C. Ask the administrator of the external domain to add your domain to their Allowed Domain list.
D. Use the Microsoft Teams web app.
E. Enable guest access.

Answer: E

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/communicate-with-users-from-other-organizations#guest-access

NEW QUESTION 8
A prepaway company uses Microsoft Teams.
You need to prevent users from using a specific app within Teams.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. On the Permission policies page of the Teams admin center, create a custom policy and assign the policy to users.
B. On the Enterprise applications page in the Azure Active Directory admin center, disable the app.
C. On the Users page of the Azure Active Directory admin center, disable the app.
D. On the Manage apps page of the Teams admin center, disable the app.
E. On the Setup policies page of the Teams admin center, create a custom policy and assign the policy to users.

Answer: AD

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-apps#:~:text=In%20the%20left%20navigation%20of,(DoD)%20deployments%20of%20Teams.
https://docs.microsoft.com/en-us/microsoftteams/app-policies

NEW QUESTION 9
An organization has E5 licenses without audio conferencing.
When a user sends a chat message from the Microsoft Teams desktop app the messages are not delivered to recipients. When the user sends a chat message by using the Teams mobile app the messages are delivered.
You need to resolve the issue.
Which three actions should you perform? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Clear the Teams app local cache and the Windows credentials cache.
B. Deactivate and reactivate the user's Teams license.
C. Update the Teams desktop app to the latest version.
D. Sign out of Teams and the sign back in to Teams.

Answer: ACD

NEW QUESTION 10
You need to resolve the emergency address issue.
What should you do?

A. Add only the IPv6 public relay IP address to the trusted IP address list for the tenant.
B. Add only the IPv4 public relay IP address to the trusted IP address list for the tenant.
C. Add the IPv4 and IPv6 public relay addresses to the trusted IP address list for the tenant.
D. Route HTTPS traffic to Microsoft Teams by using a proxy and the proxy IP address.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/configure-dynamic-emergency-calling

NEW QUESTION 10
You own a team that has three standard channels.
The team has been deleted.
You need to locate the files from all three channels.
Where should you navigate to locate the files?

A. The tenant's SharePoint home page recycle bin.
B. The SharePoint site's second stage recycle bin.
C. The SharePoint site document library.

D. The SharePoint site's first stage recycle bin.

Answer: A

NEW QUESTION 14
You are an administrator in an organization. You share files in chats with other users. The users report that they are unable to access the files. Users see an error message as shown in the image:

You need to resolve the issue by updating the OneDrive for Business settings for the users. You navigate to the settings page for the Team's SharePoint site collection.
What should you do?

A. Enable Limited-access user permission lockdown mode.
B. Enable document sets.
C. Disable Limited-access user permission lockdown mode.
D. Disable site policy.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/sharepoint/troubleshoot/administration/access-denied-or-need-permission-error-sharepoint-online-or-onedrive-for-business

NEW QUESTION 15
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