



**Cisco**

## **Exam Questions 300-810**

Implementing Cisco Collaboration Applications (CLICA)

**NEW QUESTION 1**

Which authentication method allows a user to log in to an SSO-enabled Cisco Unified Communications application by utilizing a Microsoft Windows login, thereby not requiring any credentials to be entered?

- A. Smart Card
- B. OAuth
- C. form-based
- D. Kerberos

**Answer: B**

**Explanation:**

Reference: <https://developer.cisco.com/docs/cisco-unified-communications-single-sign-on-tutorial/#!cisco-unified-communications-single-sign-on-tutorial/learning-more-about-ssso>

**NEW QUESTION 2**

Which entity is a standard component used for authentication by SAML 2.0?

- A. identity provider
- B. session broker
- C. Internet service provider
- D. client access server

**Answer: A**

**NEW QUESTION 3**

Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

- A. CISCO\_UDS\_DOMAIN
- B. TFTP\_ADDRESS
- C. VOICEMAIL\_SERVER\_ADDRESS
- D. SERVICES\_DOMAIN
- E. TFTP

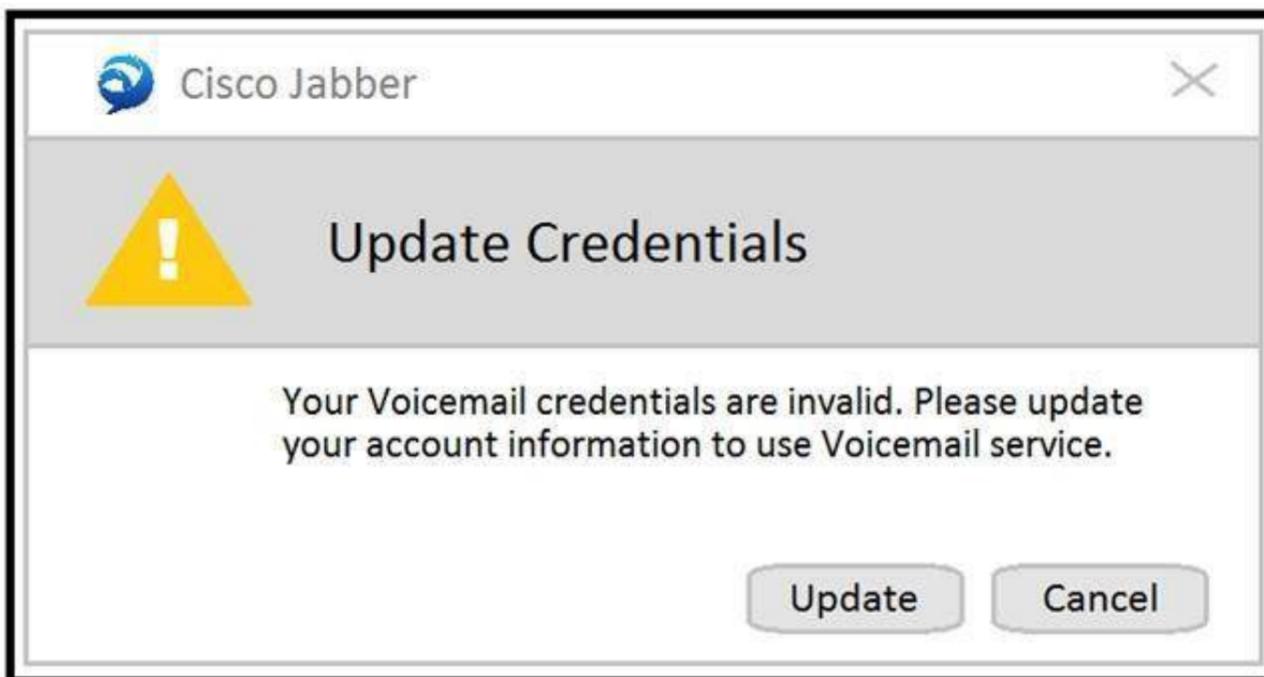
**Answer: DE**

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/11\\_0/CJAB\\_BK\\_D657A25F\\_00\\_deployment-installation-guide-jabber-110/CJAB\\_BK\\_D657A25F\\_00\\_deployment-installation-guide-jabber-110\\_chapter\\_01100.html#JABW\\_RF\\_CE43EF4C\\_00](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_0/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110_chapter_01100.html#JABW_RF_CE43EF4C_00)

**NEW QUESTION 4**

Refer to the exhibit.



Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.
- B. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
- C. Add CUCM under System Settings > Authz Servers in Cisco Unity.
- D. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.

**Answer: D**

**Explanation:**

Reference: <https://community.cisco.com/t5/unified-communications/jabber-mra-unity-voice-mail-integration-issue/td-p/3195653>

**NEW QUESTION 5**

Refer to the exhibit.

```
2014-11-07 09:39:53, 855 ERROR [0X00000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdppter]
[TelephonyAdapter::selectDeviceImpl] – switchMode to device [SEP84802D7698D6] failed with error
[eDeviceRegCouldNotOpenDevice]
```

Which end-user option can resolve this issue?

- A. Standard CTI Reception of SRTP Key Material
- B. Standard CTI Allow Calling Number Modification
- C. Standard CTI Allow Control of Phones Supporting Rollover Mode
- D. Standard CTI Allow Call Monitoring

**Answer:** A

#### NEW QUESTION 6

Which function of the Cisco IM and Presence high availability solution is true?

- A. When the server has been restored to a normal state, user sessions remain on the backup server.
- B. When an event takes place, the end user sessions are not moved from the failed server to the backup.
- C. When the server has been restored, the server automatically fails back.
- D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

**Answer:** D

#### Explanation:

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

#### NEW QUESTION 7

Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

- A. Cisco DHCP Monitor Service
- B. Cisco AXL Web Service
- C. Self-Provisioning IVR
- D. Cisco XCP Authentication Service

**Answer:** A

#### NEW QUESTION 8

Which two methods does Cisco Jabber use for contact searching in an on-premises deployment model? (Choose two.)

- A. HTTP
- B. XMPP
- C. UDS
- D. LDAP
- E. SIP

**Answer:** CD

#### Explanation:

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/srnd/collab11/collab11/presence.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/presence.html)

#### NEW QUESTION 9

What is the maximum number of Cisco Unity Connection locations connected in a HTTPS network?

- A. 50
- B. 25
- C. 200
- D. 10

**Answer:** B

#### Explanation:

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/https\\_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/https_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html)

#### NEW QUESTION 10

What is the primary mechanism in Cisco Unity Connection that is used for toll fraud prevention?

- A. restriction tables
- B. fraud tables
- C. transfer rules
- D. calling search spaces

**Answer:** A

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/security/guide/10xcucsecx/10xcucsec020.pdf](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/security/guide/10xcucsecx/10xcucsec020.pdf)

**NEW QUESTION 10**

Refer to the exhibit.

High Availability			
<input checked="" type="checkbox"/> Enable High Availability			
Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Initializing
IMPSub.CiscoLiveUS.net	0	0	Initializing

After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

- A. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.
- B. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.
- C. Restart the Server Recovery Manager service in Cisco Unified Serviceability – Network Services on both IM&P servers.
- D. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
- E. Ensure that an equal number of users are assigned to each IM&P server.

**Answer:** CE

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/configAdminGuide/10\\_5\\_1/CUP0\\_BK\\_CE43108E\\_00\\_config-admin-guide-imp-105/CUP0\\_BK\\_CE43108E\\_00\\_config-admin-guide-imp105\\_chapter\\_010010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_5_1/CUP0_BK_CE43108E_00_config-admin-guide-imp-105/CUP0_BK_CE43108E_00_config-admin-guide-imp105_chapter_010010.html)

**NEW QUESTION 14**

Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

- A. System > LDAP > LDAP Directory
- B. System > Geolocation Configuration
- C. System > Presence Redundancy Groups
- D. System > Server

**Answer:** C

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html#anc4>

**NEW QUESTION 17**

Which SAML component specifies the mapping of SAML assertion protocol message exchanges with standard messaging formats or communication protocols such as SOAP exchanges?

- A. SAML binding
- B. SAML assertion
- C. SAML profiles
- D. SAML protocol

**Answer:** A

**Explanation:**

Reference: [https://en.wikipedia.org/wiki/Security\\_Assertion\\_Markup\\_Language](https://en.wikipedia.org/wiki/Security_Assertion_Markup_Language)

**NEW QUESTION 20**

Which statement about SIP federation between Cisco Unified Communications IM and Presence and Microsoft Skype for Business is true?

- A. Add the federated user as a contact in Jabber to view its presence status.
- B. The role of SIP Proxy service is to process the XMPP packet in from Jabber and convert it to SIP.
- C. TLS is optional.
- D. Use of directory URI as an IM addressing scheme is not supported.

**Answer:** A

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/interdomain\\_federation/12\\_5\\_1/cup0\\_b\\_interdomain-federation-1251/cup0\\_b\\_interdomain-federation-1251\\_chapter\\_01000.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/interdomain_federation/12_5_1/cup0_b_interdomain-federation-1251/cup0_b_interdomain-federation-1251_chapter_01000.html)

**NEW QUESTION 21**

Refer to the exhibit.

```

ccn subsystem sip
 gateway address "172.16.1.254"
 mwi sip unsolicited
end subsystem
!
interface Integrated-Service-Engine1/0
 ip unnumbered Vlan2
 service-module ip address 172.16.1.253.255.255.255.0
 no shut
!
Interface Vlan2
 description "Voice VLAN"
 ip address 172.16.1.254.255.255.0
 no shut
!
sip-ua
 mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp
!

```

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

- A. ccn subsystem sip mwi sip outcall
- B. ccn subsystem sip mwi envelop-info
- C. sip-ua no mwi- servermwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp
- D. ccn subsystem sip mwi sub-notify
- E. sip-ua no mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify
- F. sip- ua no mwi-server mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited

**Answer:** AF

#### NEW QUESTION 22

Refer to the exhibit.

```

---Log snippet---

2018-12-27 11:02:05, 430 INFO [0x0000015c]
[re\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] - About to make DNS SRV record query
'_cisco-uds._tcp.example.com.'
2018-12-27 11:02:05, 430 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf.dns::mapFromWindowsDNSResult] - *-----* DNS query _cisco-
uds._tcp.example.com. has failed: DNS name does not exist.
(9003).
2018-12-27 11:02:05, 430 INFO [0x0000015c]
[rc\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] - About to make DNS SRV record query
'_cuplogin._tcp.example.com.'
2018-12-27 11:02:05, 435 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query
_cuplogin._tcp.example.com. has failed: DNS name does not exist.
(9003).

```

Troubleshooting an internal Jabber login issue and you see this logging snippet from the Jabber PRT file. You already checked that the Jabber client has a connection to the correct DNS server. Which DNS record is missing for service discovery of Cisco Unified Communications Manager for the login process to proceed further?

- A. A record for the Cisco Unified Communications Manager
- B. SRV record \_cisco-uds.\_tcp.example.com
- C. A record \_cuplogin.\_tcp.example.com

D. SRV record \_cuplogin.\_tcp.example.com

**Answer:** D

#### NEW QUESTION 24

Which two SSO features are true? (Choose two.)

- A. allows Jabber to use LDAP directory services for contact imports
- B. allows LDAP user import on Cisco Unified Communications Manager
- C. improves productivity by reducing time spent re-entering credentials for the same identity
- D. transfers the authentication from the system that hosts the applications to a third-party system
- E. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

**Answer:** CD

#### Explanation:

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/11\\_0\\_1/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide-1101/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide11\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-1101/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide11_chapter_01.html)

#### NEW QUESTION 26

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- A. utils sso status
- B. show sso status
- C. show saml status
- D. utils saml status

**Answer:** A

#### Explanation:

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/213293-troubleshoot-ss0-in-cucm.html>

#### NEW QUESTION 30

What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

- A. Contact Center Agent
- B. IM-only
- C. multcloud-based
- D. Full UC
- E. cloud-based

**Answer:** BD

#### Explanation:

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/12\\_6/cjab\\_b\\_on-prem-deployment-cisco-jabber\\_12-6.pdf](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_6/cjab_b_on-prem-deployment-cisco-jabber_12-6.pdf)

#### NEW QUESTION 35

An engineer is checking the Cisco Unified Communications Manager and Cisco Unity Connection integration and presses the Message button on a phone to check the voicemail. Which action does Cisco Unified CM take?

- A. Cisco Unified CM looks up the voicemail pilot configured to dial.
- B. Cisco Unified CM routes the configured hunt pilot to Unity Connection.
- C. Cisco Unified CM looks up the hunt pilot configured to dial.
- D. Cisco Unified CM sends an AXL query to Unity Connection.

**Answer:** A

#### Explanation:

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/admin/9\\_1\\_1/ccmsys/CUCM\\_BK\\_C5565591\\_00\\_cucm-system-guide-91/CUCM\\_BK\\_C5565591\\_00\\_cucm-system-guide-91\\_chapter\\_011110.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/9_1_1/ccmsys/CUCM_BK_C5565591_00_cucm-system-guide-91/CUCM_BK_C5565591_00_cucm-system-guide-91_chapter_011110.html)

#### NEW QUESTION 36

An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?

- A. Cisco Unified Personal Communicator
- B. Cisco Jabber for Tablet
- C. Cisco Unified Client Services Framework
- D. third-party SIP device (advanced)

**Answer:** A

#### NEW QUESTION 37

Refer to the exhibit.

High Availability			
<input checked="" type="checkbox"/> Enable High Availability			
Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Failed Over
IMPSub.CiscoLiveUS.net	0	0	Running in Backup Mode

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences? (Choose two.)

- A. Advise all users to re-login to their Jabber clients.
- B. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- C. Perform a restart of the IM&P primary server to force fallback.
- D. Click the Fallback button in the Server Action pane.
- E. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.

**Answer: BD**

**NEW QUESTION 41**

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