

## 300-810 Dumps

# Implementing Cisco Collaboration Applications (CLICA)

<https://www.certleader.com/300-810-dumps.html>



**NEW QUESTION 1**

Which entity is a standard component used for authentication by SAML 2.0?

- A. identity provider
- B. session broker
- C. Internet service provider
- D. client access server

**Answer:** A

**NEW QUESTION 2**

An engineer must configure a test user mailbox in a newly deployed Cisco Unity Express module. Which console command set reflects the correct configuration in this scenario?

- A. 

```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```
- B. 

```
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```
- C. 

```
username testuser phonenumber 4001
username testuser pin 12345
voicemail mailbox owner testuser
```
- D. 

```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001 testuser@labdomain.com
voicemail mailbox create testuser
```

**Answer:** A

**NEW QUESTION 3**

Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

- A. CISCO\_UDS\_DOMAIN
- B. TFTP\_ADDRESS
- C. VOICEMAIL\_SERVER\_ADDRESS
- D. SERVICES\_DOMAIN
- E. TFTP

**Answer:** DE

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/11\\_0/CJAB\\_BK\\_D657A25F\\_00\\_deployment-installation-guide-jabber-110/CJAB\\_BK\\_D657A25F\\_00\\_deployment-installation-guide-jabber-110\\_chapter\\_01100.html#JABW\\_RF\\_CE43EF4C\\_00](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_0/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110_chapter_01100.html#JABW_RF_CE43EF4C_00)

**NEW QUESTION 4**

Which description of an IdP server is true?

- A. authenticates user credentials
- B. provides user authorization
- C. is an authentication request that is generated by a Cisco Unified Communications application
- D. consists of pieces of security information that are transferred to the service provider for user authentication

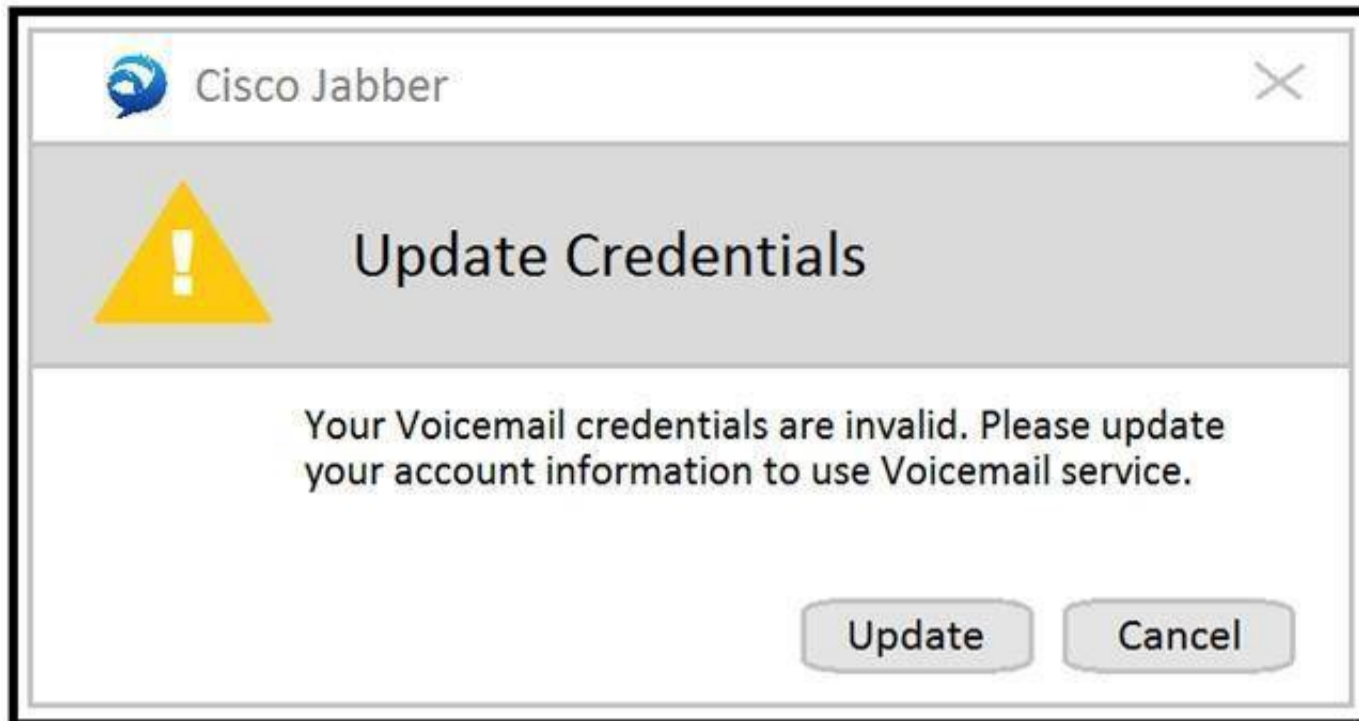
**Answer:** D

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cust\\_contact/contact\\_center/crs/express\\_12\\_5/features/guide/uccx\\_b\\_125features-guide/uccx\\_b\\_125features-guide\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/crs/express_12_5/features/guide/uccx_b_125features-guide/uccx_b_125features-guide_chapter_01.html)

**NEW QUESTION 5**

Refer to the exhibit.



Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.
- B. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
- C. Add CUCM under System Settings > Authz Servers in Cisco Unity.
- D. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.

**Answer:** D

**Explanation:**

Reference: <https://community.cisco.com/t5/unified-communications/jabber-mra-unity-voice-mail-integration-issue/td-p/3195653>

**NEW QUESTION 6**

Refer to the exhibit.

2014-11-07 09:39:53, 855 ERROR [0X00000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdpter] [TelephonyAdapter::selectDeviceImpl] – switchMode to device [SEP84802D7698D6] failed with error [eDeviceRegCouldNotOpenDevice]

Which end-user option can resolve this issue?

- A. Standard CTI Reception of SRTP Key Material
- B. Standard CTI Allow Calling Number Modification
- C. Standard CTI Allow Control of Phones Supporting Rollover Mode
- D. Standard CTI Allow Call Monitoring

**Answer:** A

**NEW QUESTION 7**

Which function of the Cisco IM and Presence high availability solution is true?

- A. When the server has been restored to a normal state, user sessions remain on the backup server.
- B. When an event takes place, the end user sessions are not moved from the failed server to the backup.
- C. When the server has been restored, the server automatically fails back.
- D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

**Answer:** D

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

**NEW QUESTION 8**

Which two methods does Cisco Jabber use for contact searching in an on-premises deployment model? (Choose two.)

- A. HTTP
- B. XMPP
- C. UDS
- D. LDAP
- E. SIP

**Answer:** CD

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/srnd/collab11/collab11/presence.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/presence.html)

**NEW QUESTION 9**

What is the primary mechanism in Cisco Unity Connection that is used for toll fraud prevention?

- A. restriction tables
- B. fraud tables
- C. transfer rules
- D. calling search spaces

**Answer:** A

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/security/guide/10xcucsecx/10xcucsec020.pdf](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/security/guide/10xcucsecx/10xcucsec020.pdf)

**NEW QUESTION 10**

SAML SSO is enabled in Cisco Unified Communications Manager. What happens when a browser-based client attempts to access a protected resource on a service provider?

- A. The browser follows the redirect and issues an HTTPS GET request to the IdP.
- B. The IdP checks for a valid browser session.
- C. The service provider generates a SAML authentication request.
- D. The SAML request is maintained as a query parameter in the GET request.

**Answer:** C

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/12\\_5\\_1/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html)

**NEW QUESTION 10**

Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

- A. Cisco CTIManager
- B. Cisco CTL Provider
- C. Cisco Presence Engine
- D. Cisco Serviceability Reporter

**Answer:** A

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/11\\_5/CJAB\\_BK\\_D00D8CBD\\_00\\_deployment-installation-guide-cisco-jabber115/CJAB\\_BK\\_D00D8CBD\\_00\\_deployment-installation-guide-ciscojabber115\\_chapter\\_0111.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide-ciscojabber115_chapter_0111.html)

**NEW QUESTION 11**

In the integration of Cisco Unity Connection using SIP, which SIP trunk security profile option is required for MWI to work correctly?

- A. Accept out-of-dialog refer
- B. Accept replaces header
- C. Accept unsolicited notification
- D. Accept presence subscription

**Answer:** A

**NEW QUESTION 12**

Which SAML component specifies the mapping of SAML assertion protocol message exchanges with standard messaging formats or communication protocols such as SOAP exchanges?

- A. SAML binding
- B. SAML assertion
- C. SAML profiles
- D. SAML protocol

**Answer:** A

**Explanation:**

Reference: [https://en.wikipedia.org/wiki/Security\\_Assertion\\_Markup\\_Language](https://en.wikipedia.org/wiki/Security_Assertion_Markup_Language)

**NEW QUESTION 14**

DRAG DROP

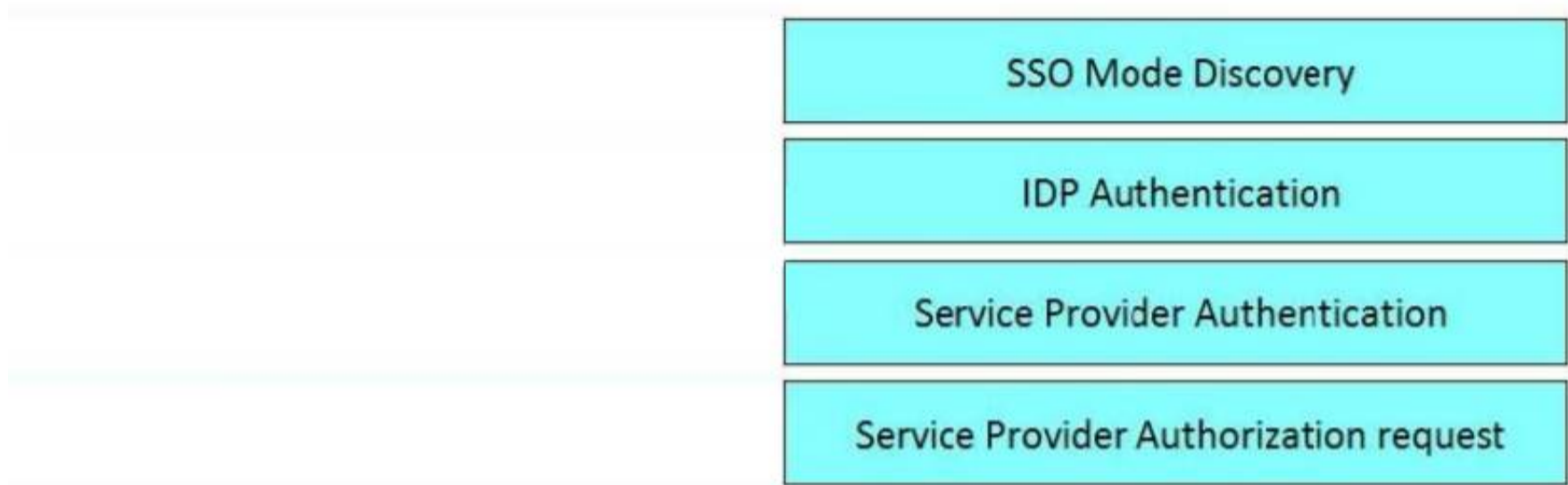
Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.



- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**



#### NEW QUESTION 19

Which two Cisco Unity Connection logs are used to troubleshoot issues with Message Waiting Indicators? (Choose two.)

- A. Connection IMAP Server  
B. Connection Mailbox Sync  
C. Connection Notifier  
D. Connection Message Transfer Agent  
E. Connection Conversation Manager

**Answer:** DE

#### NEW QUESTION 21

Which two child elements can be in an XMPP message stanza? (Choose two.)

- A. <server/>  
B. <error/>  
C. <client/>  
D. <body/>  
E. <subject/>

**Answer:** DE

#### NEW QUESTION 24

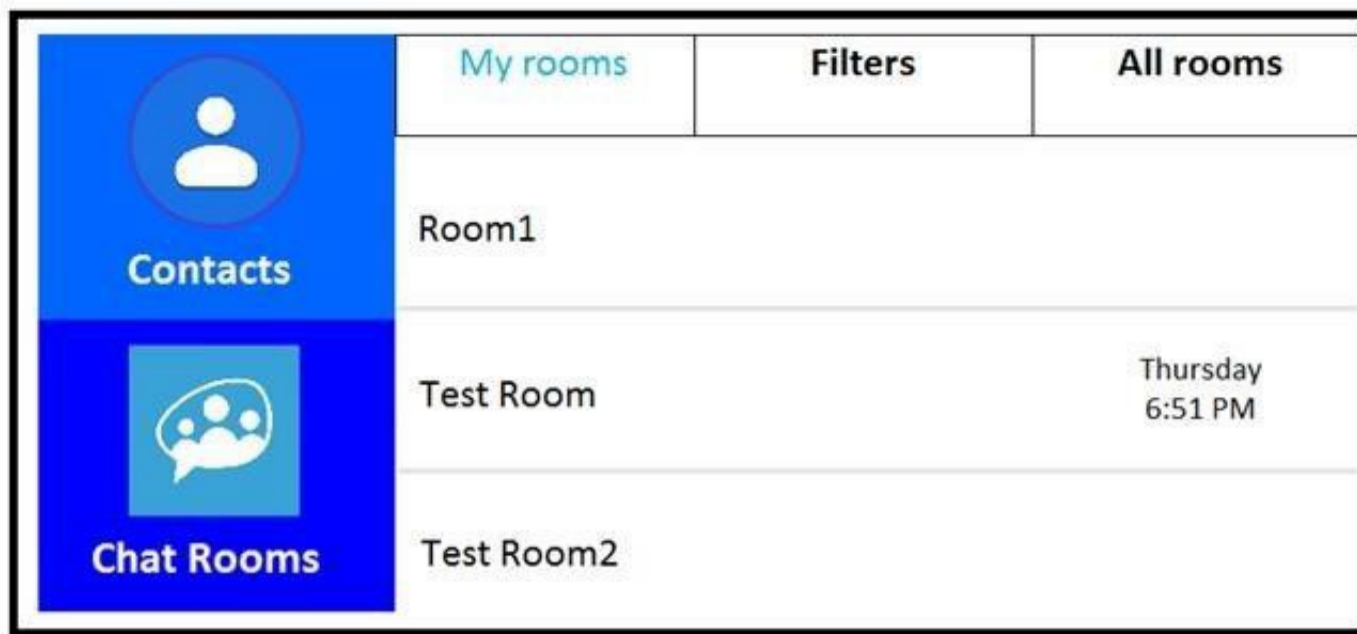
Users report issues while logging in to their voicemail using the Voicemail tab in their Cisco Jabber clients. The issue occurs after users provide valid Cisco Unified Communications credentials, but they receive a failure message. What is the cause of this issue?

- A. A proper service profile is not configured on Cisco Unified Communications Manager.  
B. The voicemail users are not configured in the Cisco Unity Connection server.  
C. The web application voicemail password is set "User Must Change at Next Sign-in".  
D. The voicemail password is not set for all users.

**Answer:** A

#### NEW QUESTION 27

Refer to the exhibit.



Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- A. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- B. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center – Feature Services.
- C. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center – Network Services.
- D. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.

**Answer:** D

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/118684-probsol-chat-00.html>

#### NEW QUESTION 32

After integrating Cisco Unity Express with Cisco Unified Communications Manager Express, users report that the system does not respond to their digit presses. Which two configuration snippets resolve this issue? (Choose two.)

- A. dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 dtmf-relay sip-kpml codec g729r8
- B. dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 dtmf-relay sip-notify codec g711ulaw
- C. dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 dtmf-relay rtp-nte codec g711ulaw
- D. dial-peer voice 6800 voip destination-pattern 5...session protocol sipv2 session target ipv4:10.3.6.127 dtmf-relay sip-kpml codec g711ulaw
- E. dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 dtmf-relay sip-notify codec g729r8

**Answer:** BC

#### NEW QUESTION 33

Which type of SRV record provides the location of Cisco Expressway-E?

- A. \_collab-edge.\_tls.example.com
- B. \_cisco-uds.\_tcp.example.com
- C. \_cuplogin.\_tcp.example.com
- D. \_http.\_tcp.example.com

**Answer:** A

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/Windows/9\\_7/CJAB\\_BK\\_C606D8A9\\_00\\_cisco-jabber-dns-configuration-guide/CJAB\\_BK\\_C606D8A9\\_00\\_cisco-jabber-dns-configuration-guide\\_chapter\\_010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Windows/9_7/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide_chapter_010.html)

#### NEW QUESTION 34

Which two SSO features are true? (Choose two.)

- A. allows Jabber to use LDAP directory services for contact imports
- B. allows LDAP user import on Cisco Unified Communications Manager
- C. improves productivity by reducing time spent re-entering credentials for the same identity
- D. transfers the authentication from the system that hosts the applications to a third-party system
- E. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

**Answer:** CD

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/11\\_0\\_1/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide-1101/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment- guide11\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-1101/CUCM_BK_SF9D0502_00_saml-ss0-deployment- guide11_chapter_01.html)

#### NEW QUESTION 39

Refer to the exhibit.

Direct Routing Rules in Descending Order of Precedence

Delete Selected
Add New
Change Order

	Display Name	Status	Dialed Number	Calling Number	Phone System
<input type="checkbox"/>	NewYork_AA	Active	11112222		
<input type="checkbox"/>	Attempt Sign In	Active			
<input type="checkbox"/>	Chicago_AA	Active	22221111		
<input type="checkbox"/>	Opening Greeting	Active			

Delete Selected
Add New
Change Order

Forwarded Routing Rules in Descending Order of Precedence

Delete Selected
Add New
Change Order

	Display Name	Status	Dialed Number	Calling Number	Forwarding Station
<input type="checkbox"/>	Attempt Forward	Active			
<input type="checkbox"/>	Dallas AA	Active	2222		
<input type="checkbox"/>	Arizona AA	Active	11112222		
<input type="checkbox"/>	Opening Greeting	Active			

Delete Selected
Add New
Change Order

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

- A. NewYork\_AA
- B. Attempt Sign In
- C. Arizona\_AA
- D. Opening\_Greeting

**Answer:** C

#### NEW QUESTION 43

Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

- A. Change the configuration of the routing rule.
- B. Change the CSS of the voicemail port.
- C. Change the Rerouting CSS on the trunk to Cisco Unity Connection.
- D. Remove values from restriction table.

**Answer:** B

#### Explanation:

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/119337-technote-cuc-00.html>

#### NEW QUESTION 48

DRAG DROP

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

Select and Place:

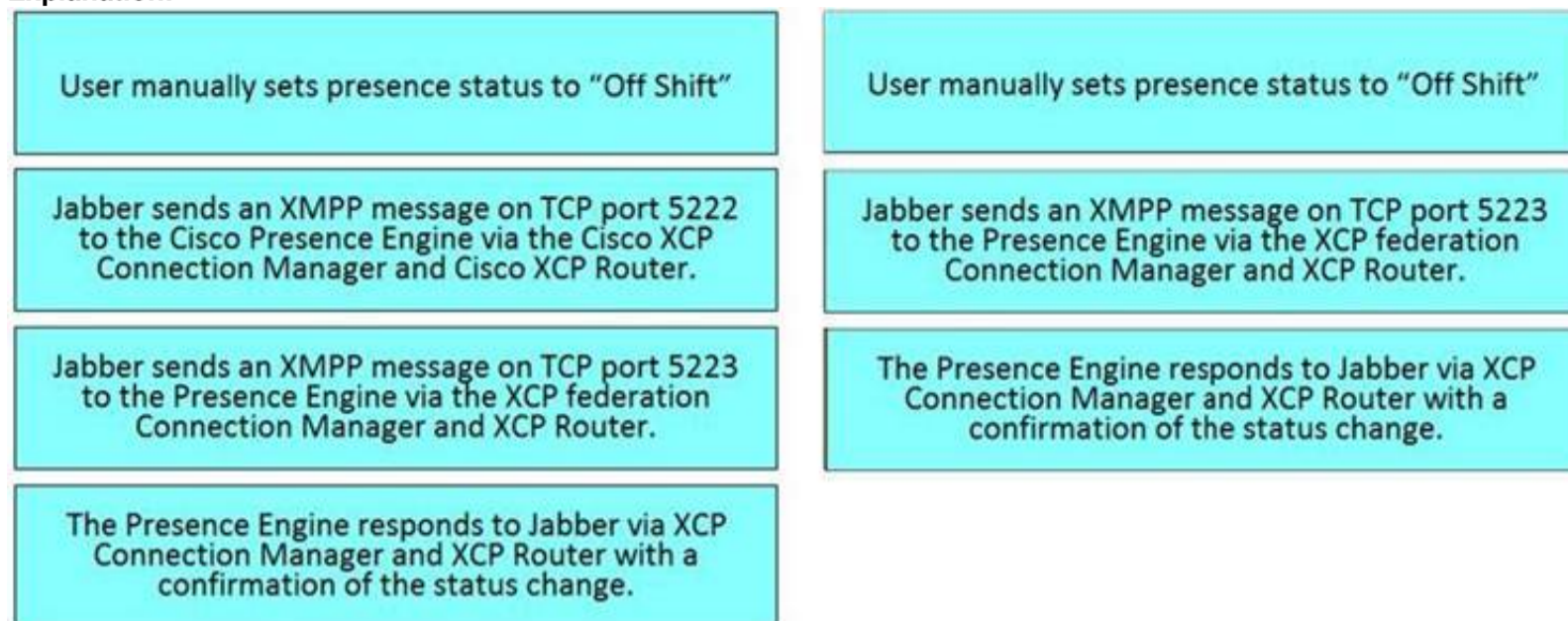
User manually sets presence status to "Off Shift"	step 1
Jabber sends an XMPP message on TCP port 5222 to the Cisco Presence Engine via the Cisco XCP Connection Manager and Cisco XCP Router.	step 2
Jabber sends an XMPP message on TCP port 5223 to the Presence Engine via the XCP federation Connection Manager and XCP Router.	step 3
The Presence Engine responds to Jabber via XCP Connection Manager and XCP Router with a confirmation of the status change.	

A. Mastered

B. Not Mastered

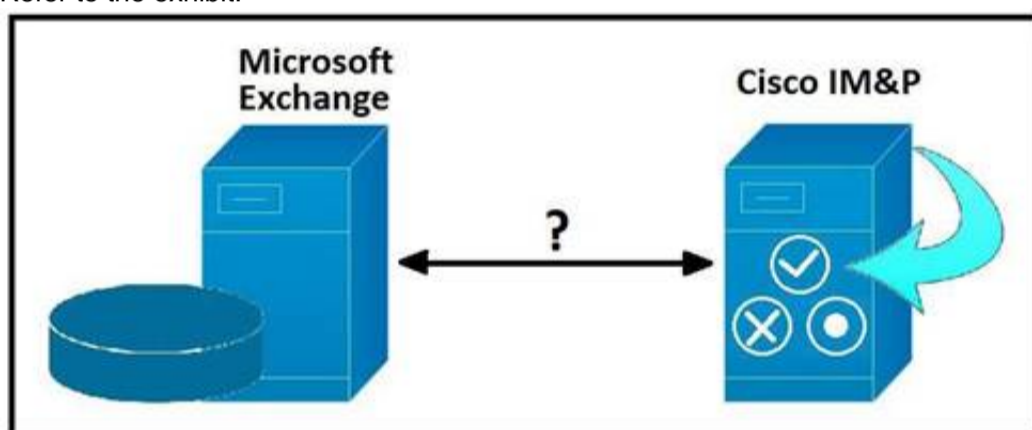
**Answer:** A

**Explanation:**



#### NEW QUESTION 50

Refer to the exhibit.



Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

- A. POP3
- B. IMAP
- C. EWS
- D. XMPP

**Answer:** C

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/srnd/collab11/collab11/presence.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/presence.html)

#### NEW QUESTION 53

Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

- A. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711alaw
- B. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec ilbc
- C. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711ulaw
- D. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g729r6

**Answer:** C

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/voice-unified-communications/unity-express/62609-tdcmecue.html>

#### NEW QUESTION 54

What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

- A. Contact Center Agent
- B. IM-only
- C. multicloud-based
- D. Full UC
- E. cloud-based

**Answer:** BD

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/12\\_6/cjab\\_b\\_on-prem-deployment-cisco-jabber\\_12-6.pdf](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_6/cjab_b_on-prem-deployment-cisco-jabber_12-6.pdf)

**NEW QUESTION 57**

An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?

- A. Cisco Unified Personal Communicator
- B. Cisco Jabber for Tablet
- C. Cisco Unified Client Services Framework
- D. third-party SIP device (advanced)

**Answer:** A

**NEW QUESTION 62**

How is automatic fallback enabled on a Cisco IM and Presence server?

- A. In IM and Presence Service Parameter Configuration > Cisco Server Recovery Manager, change the Failover parameter to True.
- B. In Communications Manager Service Parameter Configuration > Cisco Server Recovery Manager, change the Enable Automatic Fallback parameter to True.
- C. Automatic fallback is enabled by default.
- D. In the Presence Redundancy Group Configuration > Cisco Unified Communications Manager, check the Enable Automatic Fallback parameter.

**Answer:** B

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

**NEW QUESTION 65**

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