



Oracle

Exam Questions 1z0-1071

Oracle Cloud Platform Digital Assistant 2019 Associate

NEW QUESTION 1

Error handlers can be defined in different locations with different scopes Which statement is FALSE regarding the placement of error handlers?

- A. An error handler can be defined globally for a skill using the defaultTransition error transition.
- B. An error handler can be defined as a transition on any dialog flow state in a skill.
- C. The system error handler is called in case of an error when no error handling is defined on the current dialog flow state or as a default transition.
- D. You can define a system-wide custom error handler on the digital assistant level.

Answer: A

NEW QUESTION 2

What happens after the skill output "Welcome to our store's chat bot!" in this dialog flow/

```
output1:
  component: "System.Output"
  properties:
    text: "Welcome to our store's chat bot!"
  keepTurn: true
  transitions:
    next: "output2"

output2:
  component: "System.Output"
  properties:
    text: "You can ask me about what products we have in the store."
  transitions:
    next: "intent"
```

- A. The skill goes to output2, outputs "You can ask me about what products we have in the store", and then returns control to the user.
- B. The skill displays "Welcome to our store's chat bot!" again.
- C. The skill returns control to the use
- D. After the user enters text, it goes to the intent state.
- E. The skill returns control to the use
- F. After the user enters text, it goes to output2 and outputs "You can ask me about what products we in the store."

Answer: A

NEW QUESTION 3

To prepare the remote application launch, the System, Webview component calls an intermediary service that prepare the remote web application call. The code snippet is given below:

```
callWebview:
  component: "System.Webview"
  properties:
    service: "oracletravelweb"
    sourceVariableList: "origin,destination"
    variable: "webviewresponse"
    prompt: "Press 'Open Oracle Travel' to complete your reservation"
    linkLabel: "Open Oracle Travel"
    cancelLabel: "Cancel"
  transitions:
    next: "evaluateWebviewResponse"
  actions:
    textReceived: "onCancel"
    cancel: "onCancel"
```

At run time, the system.Webview component sends the intermediary service a POST request. Which three options are true for the POST payload generated based on the code?

- A. Bot designer is responsible to manually add the webview.onDone parameter to the payload.
- B. The key names match the name of the dialog flow variables configured in the "sourceVariableList" property of the system.webview component.
- C. The webview.onDone parameter is automatically added to the payload and it passes the skill's callback URL property to the web application.
- D. The POST payload is a JSON object that contains an array of key-value pairs.
- E. There is no such webview.onDone property passed to the payload.

Answer: ACD

NEW QUESTION 4

You have been asked to make recommendations to a customer on the value of having a catalogue of test phrases that you can use for batch testing intents. Which statement is the recommendation you would NOT make?

- A. Batch testing allows you to have a baseline of phrases to test against, so you can demonstrate whether your skill is resolving intents more accurately over time.
- B. Batch testing allows you to confirm that any changes you make to the intent utterances do not inadvertently change other intent resolutions.

- C. Batch testing allows you to test every combination of conversation through your dialog flow.
- D. Having a baseline test allows you to determine whether your intent resolution is still functioning within expected limits given any updates to your service.

Answer: D

NEW QUESTION 5

In reviewing a colleague's code, you note the following code in the dialog flow which takes user input and replaces the words "authorized user" or "auth user" with "AU" before then calling the intent resolution in the dialog flow with the altered string.
`"${utterance.value?replace('authorized user|auth user', 'AU','r')}"` Why would your colleague have done this?

- A. The sentence is being normalized by replacing different versions of words such that they are aligned with the term used in the training utterances.
- B. By replacing "Authorized" and "auth", one is able to bypass the usual authentication mechanism, which requires a user to log on.
- C. "Authorized" and "auth" are reserved words and would fail intent resolution.
- D. The above code has no impact on intent resolution.
- E. The language tag is being changed to Australian (AU) to better match the language of the training utterances.

Answer: D

NEW QUESTION 6

Which two features of Oracle Digital Assistant should you use to allow a skill to specifically classify the user message "What's my balance in savings?" and to identify the type of account?

- A. an entity that defines account types (with values such as "checking" or "savings")
- B. an intent that is been trained with utterances such as "check balance", "What is my current balance?", and "How much money do I have?"
- C. an input form rendered by a webview that is hosted within a Digital Assistant
- D. dialog flows with a system.Text component to read the user input
- E. a resource bundle populated with phrases such as "check balance", "What is my current balance?", and "How much money do I have?"

Answer: BE

NEW QUESTION 7

Which statement is true regarding the default implementation of out-of-order messages?

- A. Navigation remains in the current state.
- B. All variables referenced by the out-of-order-message action are cleared.
- C. There is no default implementation for out-of-order messages.
- D. In the default implementation, when an out-of-order message is detected the navigation continues with the state name associated with the out-of-order message action.

Answer: C

NEW QUESTION 8

You have a skill and want it to prompt users for their name. The name should then be used in the welcome message at the beginning of each bot-user session. Your user interface guidelines require that each part of the name begin with a capital letter (for example, John or Deo John Willin Doe). Which two BotML code examples print the username correctly of the name is provided as "John William doe" or "JOHN doe"?

A)

```
printName:
  component: "System.Output"
  properties:
    text: "Welcome ${name.value?cap_first}"
```

B)

```
printName:
  component: "System.Output"
  properties:
    text: "Welcome ${name.value?starts_with('capitalize')}"
```

C)

```
printName:
  component: "System.Output"
  properties:
    text: "Welcome <#list name.value?split(' ') as item>${item?capitalize} </#list>"
```

D)

```
printName:
  component: "System.Output"
  properties:
    text: "Welcome ${name.value?capitalize}"
```

E)

```
printName:
  component: "System.Output"
  properties:
    text: "Welcome <#list name.value?join(' ') as item>${item?lower_case?cap_first} </#list>"
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

Answer: CD

NEW QUESTION 9

Which two statements about message translation in a skill are true?

If auto-translation is enabled and a component has its translate property set to false, then the component output message or level will not get auto-translated to the detected user languages.

A system.Output component that reads its text message from a resource bundle does not require auto-translation or its translate property set to true to display translated.

- A. A missing system
- B. DetectLanguage state in a dialog flow causes an exception for components that read their output message from bundle.
- C. For the System.Translateinput component to work, it requires a previously executed system.DetectLanguage component state.
- D. Enabling auto-translation in a dialog flow does not translate the user input message.

Answer: BC

NEW QUESTION 10

In your conversation flow, you want to make sure that users always see a message, even when there is no data to display. To implement this, you decide to use a system.SetVariable component that verifies that the variable mydata contains a value and, if it does sets the value of the displayVar variable to the value of mydata. If no value is specified for mydata, then displayVar is set to the string 'No Data.'

Which two BotML with Apache FreeMarker examples implement this requirement?

A)

```
checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${mydata.value?has_content?then(mydata.value, 'No Data')}"
```

B)

```
checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${!mydata.value 'No Data'}"
```

C)

```
checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${mydata.value?not_null?then(mydata.value, 'No Data')}"
```

D)

```
checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "<#if mydata.value != null>${mydata.value}<#else>'No Data'</#if>"
```

E)

```
checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${mydata.value!'No Data'}"
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

Answer: BE

NEW QUESTION 10

Which two statements are true the purpose of the compose bag entity item Out of Order Extraction property?

- A. It should not be used for String entity items.
- B. When set to True, an entity item value can be updated when prompting for a different entity item value.
- C. Only set to True, an entity item value can be updated when prompting for a different entity item value.
- D. Only when set to true can entity values be specific in any order in the initial user input.
- E. When set to True, an entity item cannot be resolve until a dependent entity item is first resolved.

Answer: CE

NEW QUESTION 15

What is the purpose of the training models within Oracle Digital Assistant?

- A. build a complete semantic language model allowing a skill to understand 98% of user input in the trained language
- B. automatically crowdsource sample data to which user input is matched
- C. automatically create n number of classifications where n is a parameter defined for each skill
- D. allow a skill to classify user input to defined intents

Answer: D

NEW QUESTION 20

Which statement is FALSE regarding out-of-order messages?

- A. Out-of-order messages are not handled by default
- B. Designers must define out-of-order message handlers at the skill level.
- C. Dialog flow navigation continues with the state referenced in the out-of-order-message action.
- D. Chatbots don't control the user's input and, therefore, cannot prevent users from selecting out-of-scope actions.
- E. Out-of-order messages occur when a user scroll the conversation history displayed in the messenger client and selects that is no longer in scope for the current conversation.

Answer: D

NEW QUESTION 23

An input component references an entity-type variable from its variable property and does not have the maxPrompts property set. Which two statements describe valid options to help users deal with validation errors?

- A. You can use the alternatePrompt property for user input components to display alternative prompts.
- B. You can use the onInvaliduserInput property on the System.commonResponse component to conditionally show or hide UI controls.
- C. You can use the syste
- D. invaliduserinput?boolean expression to detect a previously failed input validation and display alternative prompts or additional UI controls.
- E. You can use the user input component's textReceived action transition to detect validation errors and to navigate to a state in the dialog flow.
- F. You can use the user input component's cancel action transition to navigate to a different state in the dialog flow, display a help message to the user, and navigate back into the dialog flow state that previously failed input validation.

Answer: BC

NEW QUESTION 26

Which three options are true for the system, entityToResolve variable?

- A. System.entityToResolve can reference the resolve value of all entity values defined within the skill.
- B. The system.entityToResolve variable tracks an entity value, that is, as you resolve entities in the composite bag, it references the current entity resolved.
- C. \${system.entityToResolve.value.userinput} returns the text entered by the user.
- D. \${system.entityToResolve.value.resolvingField} returns the text entered by the user.
- E. The system.entityToResolve variable can be referenced from withinthe syste
- F. ResolveEntities and syste
- G. commonResponse components to display, for example, information about the entity that has been resolved.

Answer: BCD

NEW QUESTION 30

Which three statements are true about composite bagentities?

- A. They define a business domain object as a collection of related system entities and custom entities.
- B. When you add entities to the composite bag, you can control how they get extracted in related to other entities and when they are prompted for.
- C. The composite bag will always enforce that every entity has a valid value before allowing the conversation to move on to the next state in the dialog flow.
- D. You need to create a separate composite bag to handle nonentity types such as string
- E. Locations, and attachments.
- F. The composite bag can resolve all entity values using only a single state in the dialog flow.

Answer: BCE

NEW QUESTION 33

You want the flow to navigate to the cancel transition immediately after the maximum number of failed attempts are exceeded in the System.ResolveEntities Components.

Which option must you use?

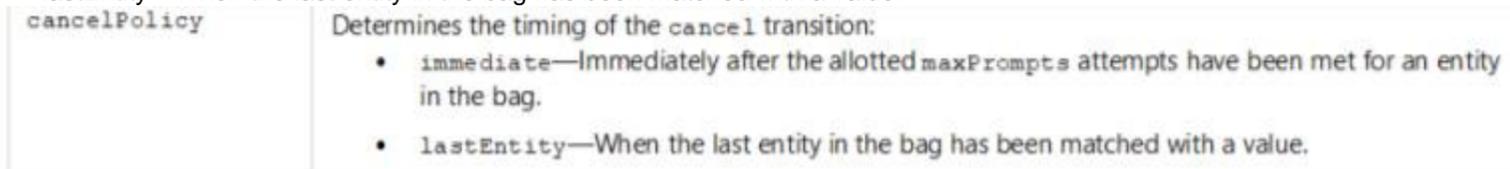
- A. Set cancelPolicy to "immediate".
- B. There is no such option in system.ResolveEntitis
- C. Set cancelPolicy to "true" .
- D. Set cancelPolicy to "lastEntity" .

Answer: A

Explanation:

<https://docs.oracle.com/en/cloud/paas/digital-assistant/use-chatbot/built-components-properties-transitions-and-u-cancelPolicy>
 Determines the timing of the cancel transition:

- > immediate—Immediately after the allotted maxPrompts attempts have been met for an entity in the ba
- > lastEntity—When the last entity in the bag has been matched with a value.



NEW QUESTION 34

Which two statements are true for the system.webview component?

- A. Parameters passed from the skill to the web application cannot be accessed through JavaScript.
- B. Property names in the web application response payload must match with the variable names in the dialog flow.
- C. When registering web applications in a skill, bot designers can see the data structure returned by the app
- D. Parameters passed from the skill to the web application are accessible through JavaScript.
- E. The webview.onDone parameter is automatically added to the payload and passes the skill's callback URL property to the web application.

Answer: AD

NEW QUESTION 37

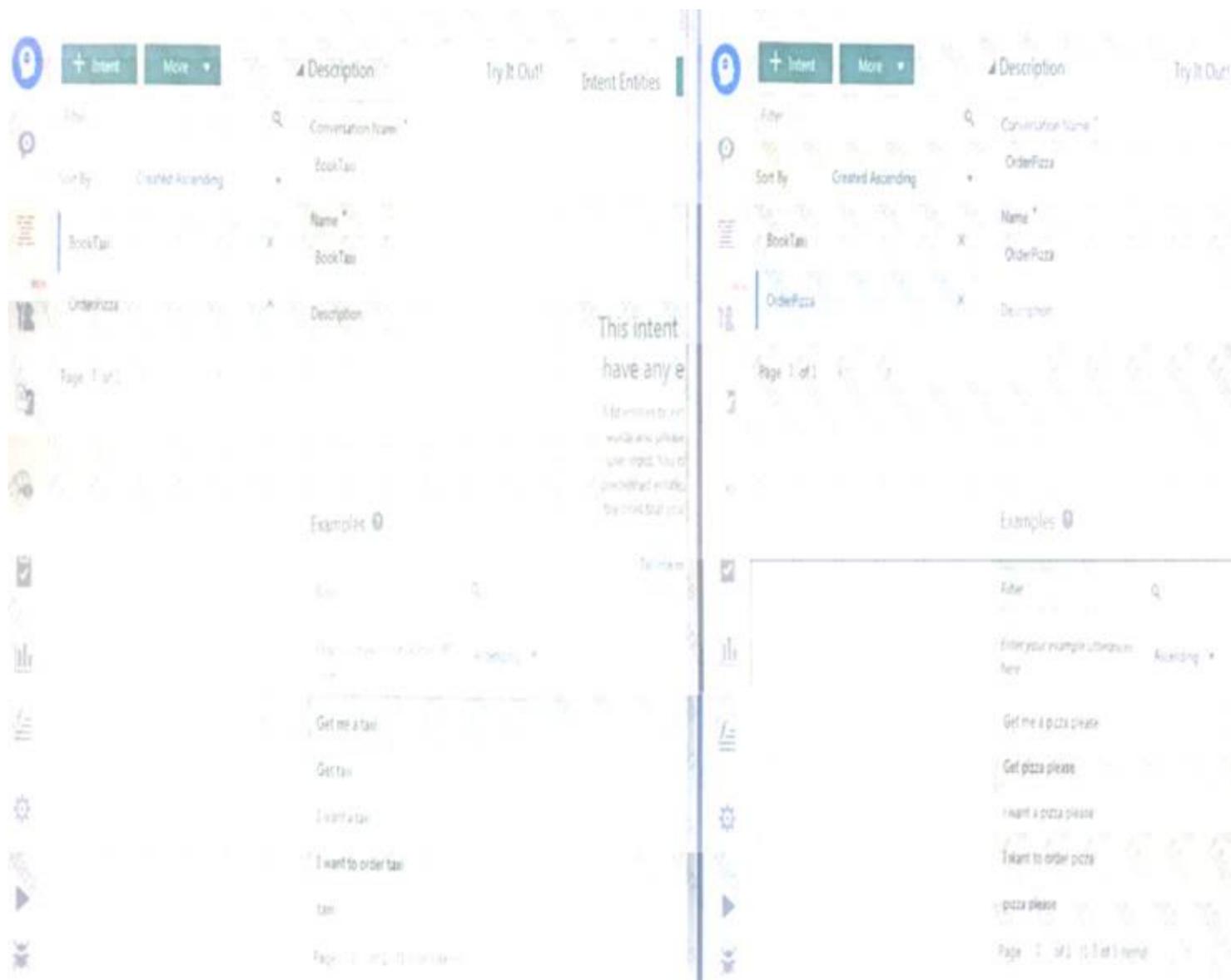
Oracle Digital Assistant supports several messenger-specific channel types, such as iOS, Android, Web, and Facebook. If your messenger client is nc supported, what is the simplest way to connect your skill or digital assistant to the client?

- A. Use a custom component to extend a supported channel type.
- B. Implement the channel using a Webhook.
- C. You can't connect to a unsupported messenger clien
- D. You can only connect channels to the supported clients.
- E. Ensure that your skill only outputs text and not Images or visual components such as card
- F. Then use the standard Web channel, which you can use for text-only conversations.

Answer: B

NEW QUESTION 42

View the Exhibit.



You have been asked to review a skill for its readiness for go live. Which four issues would you raise as a priority?

- A. The unresolvedIntent has not been trained.
- B. The utterances have too much commonality.
- C. All utterances should start with an uppercase letter and end with a period.
- D. The word "please" may inadvertently skew the results.
- E. You should never have single-word utterances.
- F. The number of utterances looks to be too low and artificial for a go-live.

Answer: ABDF

NEW QUESTION 45

A user is in the middle of a conversation flow with a digital assistant but then triggers the Exit system intent by saying "get me out of here". Which statement is true?

- A. Depending on digital assistant routing parameters, the user will be prompted to confirm exiting from the current conversation.
- B. The conversation can only be exited if the current context score is lower than the Exit Skill Confirmation digital assistant routing parameter.
- C. The conversation can only be exited if the current context score is greater than the Exit Skill Confirmation digital assistant routing parameter.
- D. Because the user didn't explicitly specify the invocation name of the skill when exiting, the user will always be prompted to confirm exiting the current conversation.
- E. The conversation will resume at a state in the skill defined by a digital assistant parameter.

Answer: C

NEW QUESTION 48

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